

네트워크 카메라

제품 사용 설명서

PNM-9000VQ
SLA-2M2400Q/2M2800Q/2M3600Q/
2M6000Q/5M3700Q/5M4600Q/5M7000Q

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네트워크 카메라

제품 사용 설명서

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- 시간 경과에 따른 제품의 변화 또는 사용 중 자연적 마모에 의한 이상

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안전을 위한 주의사항

제품을 올바르게 사용하여 위험이나 재산상의 피해를 미리 막기 위한 내용입니다 반드시 지켜 주시기 바랍니다.

 경고 지키지 않았을 경우 사용자가 사망하거나 중상을 입을 수 있습니다.	 주의 지키지 않았을 경우 사용자가 부상을 당하거나 재산상의 손해를 입을 수 있습니다.
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전원 관련		
 경고		
PoE 연결 단자를 확인하고 연결하세요. PoE를 잘못 연결하면 화재, 감전, 고장의 원인이 됩니다.	연기가 나거나 이상한 냄새가 날 때는 사용을 중단하세요. 이때는 곧바로 전원을 분리 후 서비스 센터에 연락 해주세요. 그대로 계속 사용하면 화재, 감전의 원인이 됩니다.	
 주의		
PoE 연결단자에 PoE 선을 확실히 고정 후 사용하세요. 접속이 불완전한 경우는 화재의 원인이 됩니다.		
설치 관련		
 경고		
천둥, 번개가 치면 카메라에 문제가 생길 수 있습니다. 설치 시 접지 등 낙뢰에 의한 파손이 최소화될 수 있도록 주의하세요.	전원을 켜 상태에서 렌즈 모듈을 탈장착하지 마세요.	제조 완성 검사 시 초점 조정 완료 상태로 공장 출하되므로 별도로 렌즈를 만지지 않을 것을 권장합니다.
 주의		
카메라를 벽이나 천장 등에 설치 시 안전하고 확실하게 고정하세요. 낙하로 인한 부상의 원인이 됩니다.	카메라 위에 전도성 물질(드라이버, 동전, 쇠물이 등) 및 물이 차있는 용기 등을 놓지 마세요. 화재, 감전, 낙하로 인한 상해의 원인이 됩니다.	하나의 어댑터에 여러대의 카메라를 연결해서 사용하지 마세요. 용량 초과 시 이상 발열 및 화재의 원인이 됩니다.
카메라 설치/분리시 보호용 장갑을 착용하세요. 제품 표면의 고온에 의한 화상의 원인이 됩니다.	무리한 힘을 가하여 억지로 제품을 설치할 경우 오동작으로 인해 카메라에 손상을 줄 수 있습니다. 규격에 맞지 않는 도구를 사용하여 강제로 조립할 경우 제품이 파손될 수 있습니다.	제품이 설치되는 장소에 화학 물질 또는 유증기가 있거나 발생될 수 있을 경우 제품을 설치하지 마세요. 콩기름과 같은 식용 기름 성분도 제품의 파손 및 변형을 유발할 수 있으므로, 주방 또는 조리대 근처에는 설치하지 마세요. 제품 손상의 원인이 될 수 있습니다.
제품 설치시 화학 물질이 제품 표면에 묻지 않도록 주의하세요. 일부 세척제나 접착 성분과 같은 화학 용제는 제품 표면에 치명적인 손상을 줄 수 있습니다.	당사에서 권장하지 않는 방법으로 제품을 설치/분해하는 경우 제품의 기능/성능을 보장할 수 없습니다. 제품 사용 설명서의 “설치 및 연결”을 참조하여 설치하세요.	제품을 물 속에서 설치 또는 사용할 경우 제품의 심각한 고장을 일으킬 수 있습니다.

참 고		
습기 먼지나 그을음 등이 많은 장소에 설치하지 마세요. 화재, 감전의 원인이 됩니다.	제품에 물건을 떨어뜨리거나 충격을 주지 마세요. 진동이 심한 곳이나 자석종류가 있는 곳으로부터 멀리해 주세요.	온도가 너무 높은 곳(55°C 이상)이나 낮은 곳, 습도가 높은 곳에 설치하지 마세요. 화재, 감전의 원인이 됩니다.
직사광선이 들어오는 곳이나 난방기구 등 열이 나는 곳을 피해주세요. 화재, 감전의 원인이 됩니다.	설치된 제품을 이동하고자 할 때에는 반드시 전원을 끄고 옮기거나 재설치 하세요. 화재, 감전의 원인이 됩니다.	바람이 잘 통하는 곳에 설치하세요. 화재 및 고장의 원인이 될 수 있습니다.
청소 관련		
참 고		
청소 시 제품의 각 부분에 직접 물을 뿌리지 마세요. 화재, 감전의 원인이 됩니다.	제품 표면은 깨끗하고 부드러운 마른 헝겊으로 오염 부위를 닦거나 부드러운 마른 헝겊에 물을 적셔 물이 흐르지 않도록 꼭 짰 후에 오염 부분을 닦으세요. 알코올, 솔벤트가 함유되거나, 계면활성제가 함유된 세제, 화장품류, 기름 성분 등은 제품의 파손 및 변형을 유발할수 있으니 사용하지 마세요.	

개요

3

5

5

5

6

7

7

8

3

5

5

5

6

7

7

8

안전을 위한 주의사항

설치 및 사용상의 주의

PC 시스템 권장 사양

Micro SD/SDHC/SDXC 메모리 카드 권장 사양

구성품 확인하기 (PNM-9000VQ)

구성품 확인하기 (렌즈 모듈 - 별도 구매품)

각 부분의 명칭 및 기능 (PNM-9000VQ)

각 부분의 명칭 및 기능 (렌즈 모듈)

설치 및 연결

9

16

9

설치하기

다른 기기와 연결하기

네트워크 연결 및 설정

17

17

18

18

20

20

21

21

17

17

18

18

20

20

21

21

LAN 환경에서 직접 카메라 설치하기

DHCP 방식의 DSL/Cable 모뎀에 직접 카메라 설치하기

IP 인스톨러의 명칭 및 기능

Static IP 설정하기

Dynamic IP 설정하기

포트 포워딩 (포트 맵핑) 설정하기

공유된 로컬 PC에서 카메라 접속하기

외부의 원격 PC에서 인터넷으로 카메라에 접속하기

22	웹뷰어	22	카메라에 접속하기
		23	비밀번호 설정하기
		23	로그인하기
		23	카메라 웹뷰어 설정하기

24	부록	24	문제 해결하기
		25	Open Source Announcement

설치 및 사용상의 주의

- 사용자 임의로 카메라를 분해하지 마세요.
- 카메라 취급 시 항상 주의하세요.
- 카메라를 주먹으로 치거나 흔들지 않도록 하고 부주의한 보관이나 오동작으로 카메라에 손상을 입히지 않도록 주의하세요.
- 카메라를 비가 오는 장소나 습기가 많은 장소에 설치하지 않도록 주의하고 젖은 장소에 두고 동작하지 마세요.
- 제품 표면은 깨끗하고 부드러운 마른 헝겊으로 오염 부위를 닦거나 부드러운 마른 헝겊에 물을 적서 물이 흐르지 않도록 꼭 짰 후에 오염 부분을 닦으세요.
(알코올, 솔벤트가 함유되거나, 계면활성제가 함유된 세제, 화장품류, 기름 성분 등은 제품의 파손 및 변형을 유발할 수 있으니 사용하지 마세요.)
- 카메라를 직사광선이 비치지 않는 서늘한 곳에 설치하세요.
직사광선이 비치는 곳에 두면 제품에 좋지 않은 영향을 줄 수 있습니다.
- 무리한 힘을 가하여 억지로 제품을 설치 할 경우 오동작으로 인해 카메라에 손상을 줄 수 있습니다.
규격에 맞지 않는 도구를 사용하여 강제로 조립할 경우 제품이 파손될 수 있습니다.
- 제품이 설치되는 장소에 화학 물질 또는 유증기가 있거나 발생될 수 있을 경우 제품을 설치하지 마세요.
콩기름과 같은 식용 기름 성분도 제품의 파손 및 변형을 유발할 수 있으므로, 주방 또는 조리대 근처에는 설치하지 마세요. 제품 손상의 원인이 될 수 있습니다.
- 제품 설치시 화학 물질이 제품 표면에 묻지 않도록 주의하세요.
일부 세척제나 접착 성분과 같은 화학 용제는 제품 표면에 치명적인 손상을 줄 수 있습니다.
- 제품을 물 속에서 설치 또는 사용할 경우 제품의 심각한 고장을 일으킬 수 있습니다.
- Micro SD 메모리 카드를 구부리거나 던지지 마세요.
- 온도가 높은 곳, 습기가 많은 곳, 먼지가 많은 곳에 Micro SD 메모리 카드를 보관하거나 사용하지 마세요.
- Micro SD 메모리 카드 단자에 이물질이 묻지 않도록 주의하세요.
이물질이 묻은 경우에는 부드러운 헝겊으로 닦아주세요.
- Micro SD 메모리 카드를 빼기 전 <저장>에서 장치를 <사용 안 함>으로 설정하고 [적용] 버튼을 누른 후 카메라 전원을 끄세요.
- Micro SD 메모리 카드의 수명이 다하면 데이터가 저장되지 않습니다.
이러한 경우에는 Micro SD 메모리 카드를 새로 구입하세요.
- 본 제품을 설치하기 전 또는 사용 중에 한화테크윈 웹 사이트 <http://www.hanwha-security.com> 을 방문하셔서 최신 S/W 버전을 확인하시고 다운로드하여 업데이트하세요.
- 제품 CVBS 출력단자는 카메라 설치 편의성을 위한 단자이며 감시용으로 부적합합니다.
- 보안강화를 위하여 특수문자, 숫자, 영문 대문자, 소문자 중 다양한 조합으로 비밀번호를 설정하여 사용하시기를 권장합니다.
- 당사에서 권장하지 않는 방법으로 제품을 설치/분해하는 경우 제품의 기능/성능을 보장할 수 없습니다.
제품 사용 설명서의 “설치 및 연결”을 참조하여 설치하세요.
- 특정한 설치 환경에서 무선 통신에 간섭이 발생할 수 있습니다. 제품과 주변 무선통신 장비 간 전자파 간섭이 발생하는 경우, 무선통신 장비와 거리를 넓히거나 통신용 안테나 방향을 조정하는 것을 권장합니다.

PC 시스템 권장 사양

- CPU : Intel(R) Core(TM) i7 3.4 GHz 이상
 - 지원 OS : MS Windows, Mac OS X
 - **플러그인 프리 웹뷰어**
지원 브라우저 : Google Chrome, MS Edge, Mozilla Firefox (Windows 64bit only), Apple Safari (Mac OS X only)
- ※ 검증된 OS 및 브라우저 상세 버전 정보는 부록을 참고하세요.
지원 브라우저에서 일부 기능은 제한될 수 있습니다.

Micro SD/SDHC/SDXC 메모리 카드 권장 사양

- 권장 용량 : 16GB ~ 256GB (MLC타입)
- 본 카메라는 다음과 같은 제조사 제품군의 메모리 카드 사용을 권장합니다.
- 제조사 : Sandisk, Transcend
- 제품군 : High endurance
- uhs-3 class(MLC타입) 규격인 16GB 이상의 메모리 카드 사용을 권장합니다.

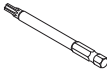


한화테크윈은 지구환경보전을 위하여 제품과 관련된 전 과정에서 환경을 고려하고 있으며, 고객에게 보다 친환경적인 제품을 제공하기 위하여 다양한 활동을 추진하고 있습니다.
에코(Eco)마크는 친 환경제품을 만들기 위한 한화테크윈의 의지이며, 유럽의 환경규제(RoHS)에 만족하는 제품임을 의미합니다.

구성품 확인하기 (PNM-9000VQ)

다음의 구성품이 모두 포함되어 있는지 확인하세요.
(부속 엑세서리는 판매국에 따라 다를 수 있습니다.)

외관	품명	수량	용도
	카메라	1	
	퀵가이드	1	
	테스트 모니터용 케이블	1	휴대용 디스플레이에 연결하여 카메라 테스트
	템플릿	1	설치 작업 시 가이드
	L 렌치	1	돔 커버 분해, 조립시 사용
	태핑 나사	4	천장, 벽면 등 설치에 사용
	플라스틱 앵커	4	설치 장소 나사 체결용, 구멍에 삽입 (설치 강도 보강용)
	머신 나사	4	파이프, 벽부형 마운트 등에 설치시 케이스의 천장 조립용, 구멍을 막는데 사용

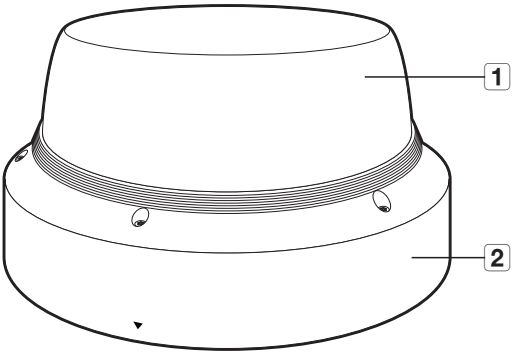
외관	품명	수량	용도
	Cap Installer	1	RJ45 케이블 연결시 사용
	카드형 흡습제	1	설치시 부착
	드릴 비트	1	돔 커버 분해, 조립 및 카메라 설치시 사용
	케이블 부시	1	직경 Ø7~8.5 규격 LAN 케이블 연결시 사용
	Ferrite Core	1	전원 및 신호단에 포함된 고주파성분이 밖으로 방사되는 것을 차단하는 용도 ■ 전원선 및 랜선에 2바퀴 감아서 사용하는 것을 권장합니다.

구성품 확인하기 (렌즈 모듈 - 별도 구매품)

외관	품명	용도	모델명
	렌즈 모듈	PNM-9000VQ에 장착	SLA-2M2400Q
			SLA-2M2800Q
			SLA-2M3600Q
			SLA-2M6000Q
			SLA-5M3700Q
			SLA-5M4600Q
			SLA-5M7000Q

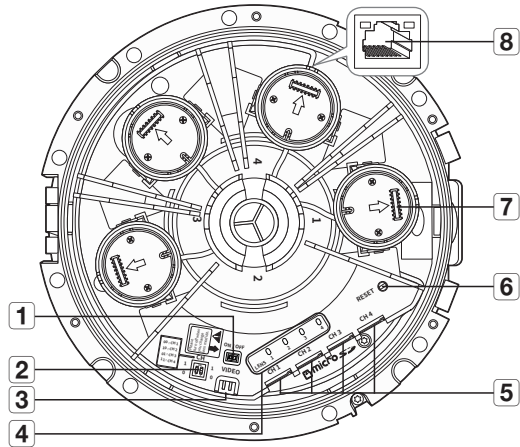
각 부분의 명칭 및 기능 (PNM-9000VQ)

외부



명칭	기능설명
1 렌즈 커버	렌즈 및 본체를 보호하기 위해 씌우는 뚜껑입니다.
2 카메라 케이스	카메라 본체 및 카메라 바디를 포함하고 있는 부위입니다.

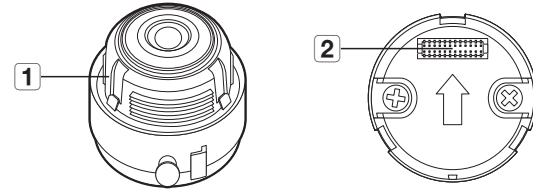
내부 구성



명칭	기능설명
1 전원 ON/OFF 스위치	제품의 전원을 ON/OFF 할 수 있는 스위치입니다. ■ 렌즈 모듈 교체시에만 사용하세요.
2 채널 변경용 dips위치	dips위치를 변경하여 설치용 영상을 보려는 채널을 지정합니다.
3 설치용 모니터 출력 단자	테스트 영상을 확인하는 단자입니다. 테스트 모니터 케이블을 이용하여 휴대용 디스플레이에 연결하면 테스트 영상을 확인할 수 있습니다.
4 렌즈 모듈 상태 표시등 (정상 : 녹색, 비정상 : 빨강색)	렌즈 모듈이 정상 장착되었을 경우, 녹색 LED가 켜지고, 약 40초 뒤 꺼집니다. (난반사 방지)
5 Micro SD 메모리 카드 삽입구	Micro SD 메모리 카드를 삽입하는 단자입니다.
6 초기화 버튼	카메라의 설정을 공장 값으로 초기화하는 버튼입니다. 약 5초간 누르면 재부팅됩니다. ■ 카메라를 초기화하면 네트워크 설정은 DHCP를 사용하도록 변경됩니다. 네트워크 내에 DHCP 서버가 없는 경우는, IP 인스톨러 프로그램을 이용해 기본적인 네트워크 설정(IP Address, Subnet Mask, Gateway 등)을 다시 해야 접속이 가능합니다.
7 렌즈 모듈 장착부	렌즈 모듈을 장착하는 단자입니다.
8 PoE+ 연결 단자	PoE+ 케이블을 통하여 전원과 네트워크를 연결하는 단자입니다.

각 부분의 명칭 및 기능 (렌즈 모듈)

외관



명칭	기능설명
1 렌즈 모듈	영상을 촬영하는 렌즈 모듈입니다.
2 카메라 커넥터	카메라와 연결하는 단자입니다.

설치하기

- 본 카메라는 IP66 규격으로 방수제품이지만, 외부 케이블에 연결되는 잭 부분은 방수가 되지 않습니다. 본 제품 설치 시 케이블 외부 노출 방지를 위하여 지붕 처마 밑 설치를 권장합니다.

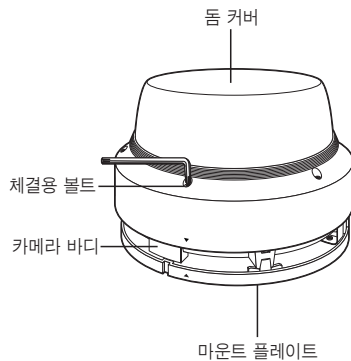
설치 전 유의사항

카메라를 설치하기 전, 아래의 주의 사항들을 반드시 숙지하세요.

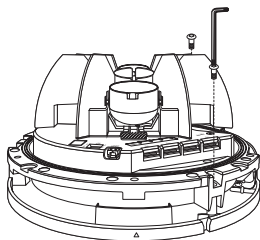
- 카메라 무게의 5배를 견딜 수 있는 장소에 설치하여야 합니다.
- 케이블이 부적절한 곳에 끼이거나 전선의 피복이 손상될 경우 제품의 손상이나 화재로 이어질 수 있으므로 주의하세요.
- 카메라를 설치할 때, 다른 사람이 설치 장소에 접근하는 일이 없도록 해야 합니다.
그리고 귀중품이 아래에 놓여 있다면 즉시 치우세요.
- 무리한 힘을 가하여 억지로 제품을 설치할 경우 오동작으로 인해 카메라에 손상을 줄 수 있습니다.
규격에 맞지 않는 도구를 사용하여 강제로 조립할 경우 제품이 파손될 수 있습니다.
- 전원을 켜 상태에서 렌즈 모듈을 탈장착하지 마세요.

분리하기

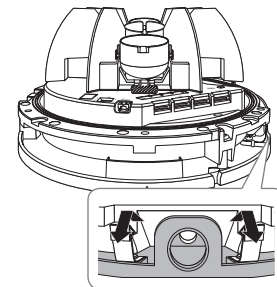
1. 부속으로 제공된 L 렌치 또는 드릴비트를 이용하여 돔 커버의 체결용 볼트를 반시계 방향으로 풀어 돔 커버를 분리하세요.



2. 카메라 바디의 체결용 나사를 푸세요.

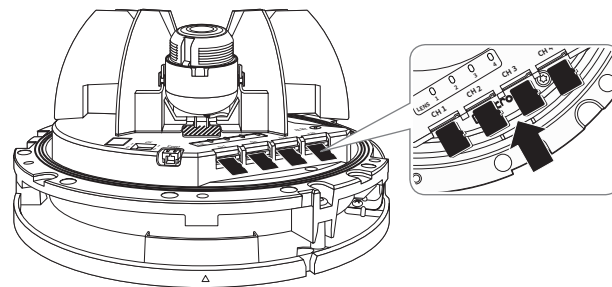


3. 그림과 같이 팬스프링을 당겨 카메라 바디와 마운트 플레이트를 분리하세요.



Micro SD 카드 넣기

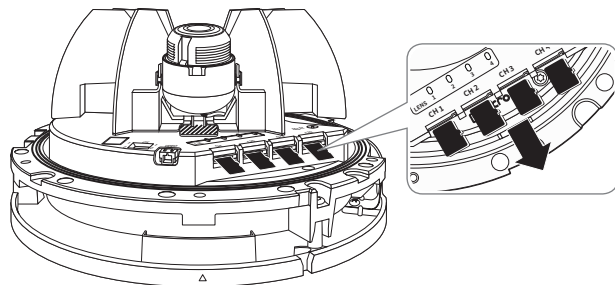
1. 카메라의 돔 커버를 분리하세요.
2. 그림과 같이 Micro SD 카드를 화살표 방향으로 밀어 넣으세요.



- 카메라를 설치하기 전에 전원과 본체를 분리한 후 Micro SD 메모리 카드를 넣으세요.
- 역방향으로 무리하게 삽입하지 마세요. Micro SD 메모리 카드와 제품이 파손될 수 있습니다.
- 비가 오거나 습도가 높은 날씨에는 Micro SD 카드 탈착을 권장하지 않습니다.
- 제품 외관 커버의 분해는 5분 이내에 완료해주세요. 그렇지 않으면 내부 결로의 원인이 될 수 있습니다.

Micro SD 카드 빼기

그림과 같이 화살표 방향으로 끼워진 Micro SD 카드의 끝을 살짝 누르면 자동으로 나옵니다.

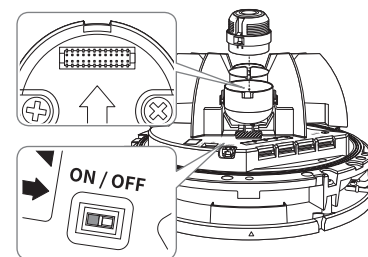


- ! ■ 채널별 SD 카드를 저장해야 합니다.
- Micro SD 메모리 카드를 뺄 때 세게 눌렀다가 놓을 경우 Micro SD 메모리 카드가 튀어 나올 수 있으므로 주의하세요.
- Micro SD 메모리 카드를 빼기 전 <저장>에서 장치를 <사용 안함>으로 설정하고 [적용] 버튼을 누른 후 카메라 전원을 끄세요.
- Micro SD 메모리 카드에 데이터를 저장하고 있을 때 Micro SD 메모리 카드를 빼거나, 전원을 끄면 Micro SD 카드에 저장된 데이터가 손상될 수 있습니다.

렌즈 모듈 장착하기

1. 렌즈 모듈의 커넥터와 카메라 본체의 커넥터를 맞춰 끼우세요.

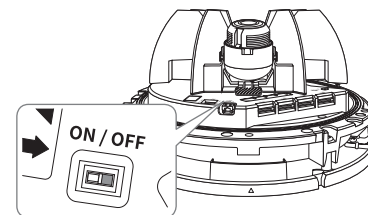
- ! ■ 렌즈 모듈은 전원 연결 (PoE+)하지 않은 상태에서 장착하세요.
- 렌즈 모듈 장착 전 전원 스위치가 "OFF"로 되어 있는지 확인하세요.
- 제조 완성 검사 시 초점 조정 완료 상태로 공장 출하되므로 별도로 렌즈를 만지지 않을 것을 권장합니다.



2. 렌즈 장착을 완료하세요.

3. 제품에 전원 연결 (PoE+) 을 하세요.

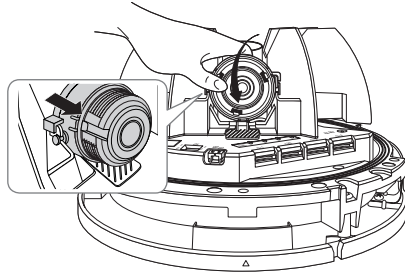
- ! ■ 제품 전원 연결 (PoE+)중에 렌즈 모듈 교체시에는 전원 스위치를 "OFF"로 변경하고, 렌즈 모듈을 교체 후 전원 스위치를 "ON"으로 변경하세요.
- 끝이 날카로운 도구를 이용하여 스위치 조작할 경우 스위치가 파손될 수 있으니 주의하세요.
- 무리한 힘으로 스위치를 조작할 경우 스위치가 파손될 수 있으므로 주의하세요.



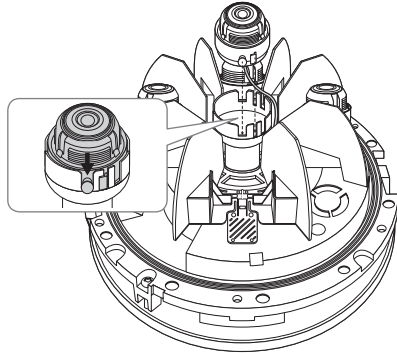
직하 방식으로 설치하기

직하 방식으로 설치하여 영상을 보기 위해 한 채널만 렌즈를 이동할 수 있습니다.
이 경우 이동한 채널의 렌즈 방향은 90도 틸트만 가능합니다.

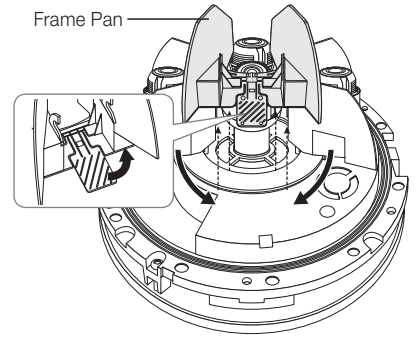
1. 렌즈 모듈부를 정면을 바라보게 기울인 후 잡아당기세요.



2. 회전부 중심에 홈을 맞춰 끼우세요.



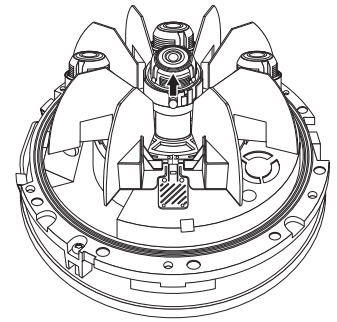
3. 빗금친 부분을 손으로 들어 Frame Pan을 분리하세요.
4. 바닥면의 레일을 따라 세 개의 채널 렌즈를 이동하세요.



틸트 방식으로 설치하기

틸트 방식으로 설치하여 영상을 보기 위해 바닥면의 레일을 따라 CH1~CH4 렌즈를 이동할 수 있습니다.
이 경우 렌즈의 방향은 90도 틸트를 할 수 없습니다.

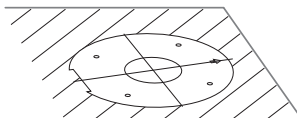
1. Frame Pan을 끼우세요.
2. 직하 방식으로 설치되어 있는 렌즈를 회전부 중심에서 분리하세요.
3. 바닥면의 레일을 따라 네 개의 채널 렌즈를 이동하세요.



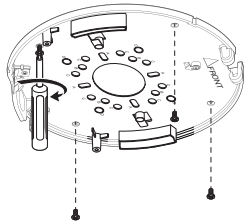
설치 및 연결

천장 또는 벽에 설치하기

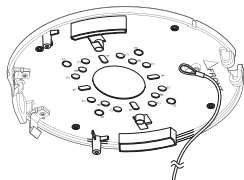
1. 부속으로 제공된 템플릿을 이용하여 설치 나사용 구멍(직경 6mm, 깊이 최소 45mm)을 뚫고, 부속으로 제공된 플라스틱 앵커를 끝까지 삽입하세요.



2. 플라스틱 앵커가 삽입된 구멍에 마운트 플레이트의 설치용 구멍을 맞춘 후, 태핑 나사를 체결하세요.



3. 안전케이블을 연결하세요.



4. 카메라 바디를 마운트 플레이트에 끼우세요.

- 그림과 같이 힌지에 맞춰 끼우세요

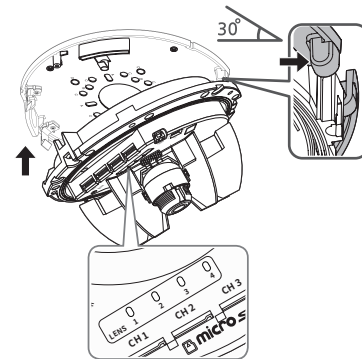
5. 카메라 내부의 단자와 필요한 케이블을 연결하세요.

- ! 렌즈 모듈이 정상적으로 장착되지 않으면 그림과 같이 렌즈 모듈 상태 표시등이 빨간색으로 점등합니다. 이럴 경우 전원 스위치를 끄고, 렌즈 모듈을 재장착하세요. 정상 장착되었을 경우, 녹색으로 점등되며 약 40초 후 꺼집니다.

6. 핀스포링을 밀어 넣으세요.

7. “카메라의 감시방향 조정하기”를 참고하여 렌즈를 원하는 방향으로 조정하세요. (16쪽)

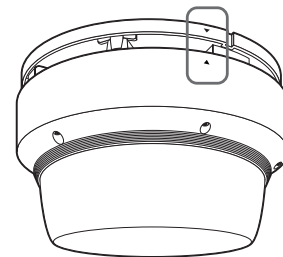
- 렌즈를틸트하면 화면 가림이 발생할 수 있으므로 렌즈를 조정해야 합니다.



8. 돔 커버를 조립하세요.

- 돔 커버 조립시 화살표를 일치시키세요.

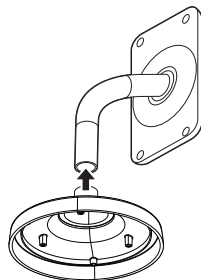
- 체결용 볼트는 방수에 문제가 없도록 L 렌치 또는 드릴비트를 이용하여 단단히 체결하세요.



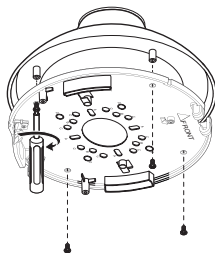
별매 마운트 어댑터에 설치하기

설치의 편리성 및 설치 장소에 따라 다음의 별매 제품을 구입하여 설치하면 편리합니다.

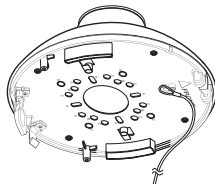
1. 벽형 마운트 어댑터에 행잉 마운트를 설치하세요.
 ■ 벽형 마운트 어댑터와 행잉 마운트는 별매품입니다.



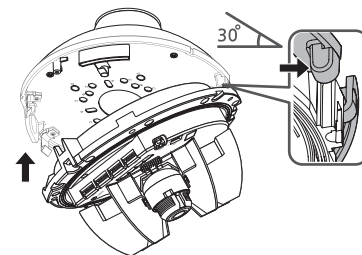
2. 마운트 플레이트와 행잉 마운트를 결합하세요.



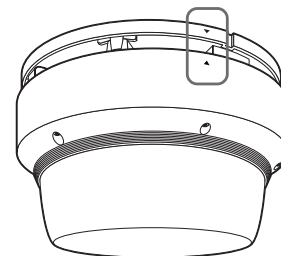
3. 안전케이블을 연결하세요.



4. 카메라 바디를 마운트 플레이트에 끼우세요.
 ■ 그림과 같이 힌지에 맞춰 끼우세요.
5. 카메라 내부의 단자와 필요한 케이블을 연결하세요.
6. 핀스프링을 밀어 넣으세요.
7. “카메라의 감시방향 조정하기”를 참고하여 렌즈를 원하는 방향으로 조정하세요. (16쪽)
 ■ 렌즈를 틸트하면 화면 기림이 발생할 수 있으므로 렌즈를 조정해야 합니다.



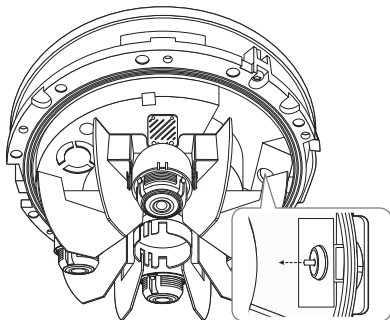
8. 돔 커버를 조립하세요.
 ■ 돔 커버 조립시 화살표를 일치시키세요.
 ■ 체결용 볼트는 방수에 문제가 없도록 L 렌치 또는 드릴비트를 이용하여 단단히 체결하세요.



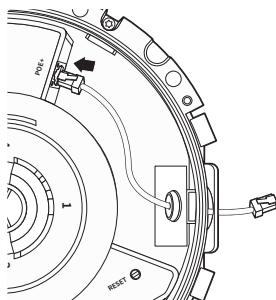
방법 1. LAN 케이블 연결하기

1. 돔 커버와 케이스를 분리하세요.
2. 그림과 같이 바닥에 있는 고무 마개의 길게 돌출된 부분을 당겨서 열어 내세요.

- !** ■ 연결하려는 LAN 케이블의 규격에 맞는 케이블 부시를 사용하세요.
- 카메라 기본 : 직경 Ø5~6.5 케이블 사용
 - 제품 구성품 : 직경 Ø7~8.5 케이블 사용

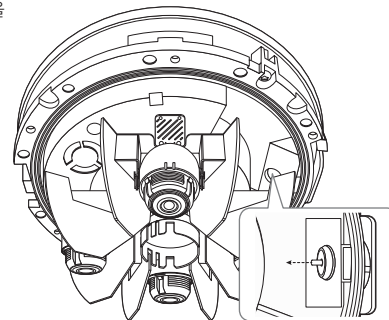


3. 2번에서 돌출된 부분을 뜯어내어 생긴 홀을 통해 LAN 케이블을 집어넣으세요.
4. 케이블 커터를 이용하여 피복을 벗겨낸 다음 선들을 정렬하세요.
5. LAN 커넥터와 연결하여 LAN 튜에 넣어 집어주세요.
6. 완성된 케이블을 이더넷 단자와 연결하세요.

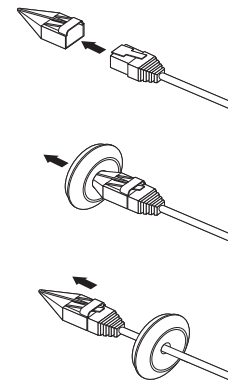


방법 2. LAN 케이블 연결하기

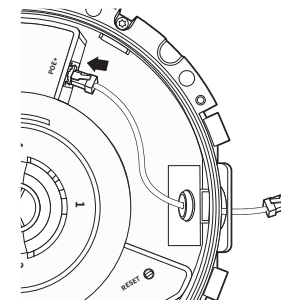
1. 돔 커버와 케이스를 분리하세요.
2. 그림과 같이 바닥에 있는 고무 마개의 길게 돌출된 부분을 당겨서 열어 내세요.
3. 홀이 생성된 고무 마개를 아래로 당겨서 빼세요.



4. Cap Installer를 사용하여 RJ45 케이블을 통과시키세요.



5. 고무 마개를 다시 끼우고, LAN 케이블을 이더넷 단자와 연결하세요.



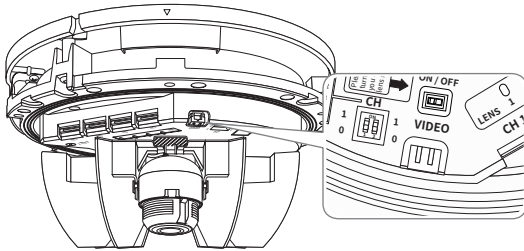
설치용 모니터링을 위한 채널 설정하기

카메라 바디에는 그림과 같이 채널 디스위치가 있습니다.

채널 디스위치를 이용하여 카메라의 채널을 변경할 수 있습니다.

CH1	CH2	CH3	CH4
00	01	10	11

- 스위치가 완전히 On/Off 되지 않으면 제품이 오동작할 수 있으니 설정이 완료되면 다시 확인하세요.
- 끝이 날카로운 도구를 이용하여 스위치 조작할 경우 스위치가 파손될 수 있으니 주의하세요.
- 무리한 힘으로 스위치를 조작할 경우 스위치가 파손될 수 있으므로 주의하세요.



옥외 설치하기

건물 외부 설치시 외부에서 연결된 케이블의 틈으로 누수될 우려가 있으므로 다음과 같이 시중에 판매하는 방수 부틸 고무 테이프로 방수처리 바랍니다.

- PoE 케이블을 연결하세요.

- 검은색 케이블 자켓 (A부분)을 포함하여 케이블 연결부까지 부틸 고무 테이프의 반 이상이 겹치도록 하여 방수 테이프를 감아주세요.

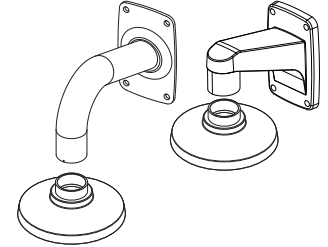


- 연결된 케이블 자켓 부분의 방수처리가 미흡하면 직접적인 누수 원인이 되므로 특히 촘촘하게 테이핑하여 주시기 바랍니다.
- 방수용 부틸 고무 테이프는 원래 길이의 2배 이상 늘어나는 부틸 고무 소재입니다.

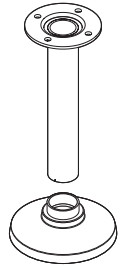
설치 관련 별매 제품

설치의 편리성 및 설치장소에 따라 다음의 별매 제품을 구입하여 설치하면 편리합니다.

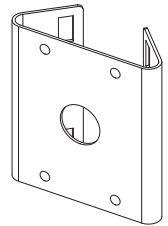
- WALL MOUNT ADAPTOR(SBP-300WM/SBP-300WM1)/HANGING MOUNT (SBP-276HM)
돔 카메라를 벽에 설치할 경우에 사용되는 마운트 어댑터입니다.



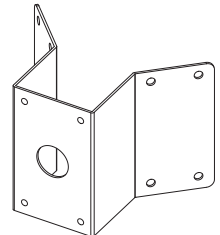
- CEILING MOUNT ADAPTOR(SBP-300CM)/HANGING MOUNT (SBP-276HM)
콘크리트 천장에 돔 카메라를 설치할 경우에 사용되는 마운트 어댑터입니다.



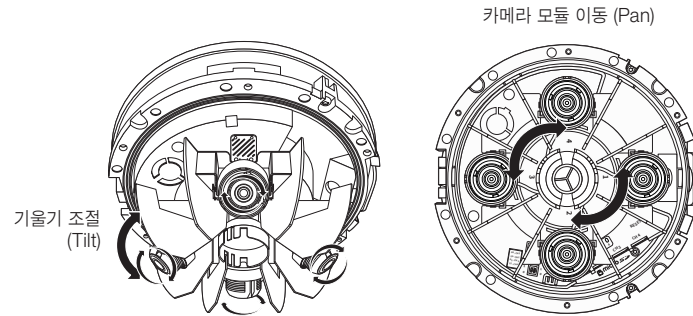
- POLE MOUNT ADAPTOR(SBP-300PM)
80mm이상의 원기둥에 WALL MOUNT ADAPTOR(SBP-300WM 또는 SBP-300WM1)을 설치할 때 사용되는 마운트 어댑터입니다.



- CORNER MOUNT ADAPTOR (SBP-300KM)
벽의 모서리부에 WALL MOUNT ADAPTOR (SBP-300WM 또는 SBP-300WM1)을 설치할 때 사용되는 마운트 어댑터입니다.



카메라의 감시방향 조정하기



■ 감시 방향 조정

카메라가 천장에 고정된 상태에서 카메라의 방향을 조절할 수 있습니다. 이때 카메라의 모듈을 이동시키는 것을 Pan, 기울기를 조절하는 것을 Tilt, 렌즈를 축으로 회전시키는 것을 Rotation이라고 합니다.

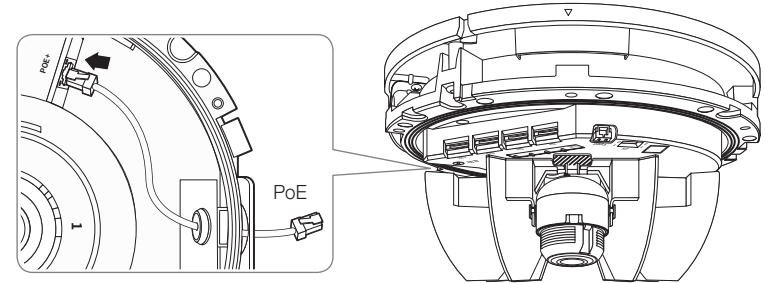
- Pan 회전 각도는 모듈별 -90°~+90° 입니다.
- Rotation 회전 각도는 -180°~+180° 입니다.
- Tilt 회전 각도는 렌즈별로 상이합니다. 상세 스펙을 참고하세요. (26쪽)

- !**
- 일부 각도에서 카메라 케이스에 의해 상가림이 발생할 수 있습니다.
 - Pan은 회전 각도 이상으로 돌리지 마세요. 케이블이 손상되어 제품이 고장날 수 있습니다.

■ 조정방법

1. 모니터링 할 방향을 고려하여 카메라를 설치한 후 바닥면의 레일을 따라 Pan 각도를 조정하세요.
2. Rotation 시 영상이 반전되어 나타나지 않도록 수평 각도를 맞추세요.
3. Tilt 각도를 조정하여 모니터링 할 방향으로 향하게 하세요.

다른 기기와 연결하기



- !**
- 제품 CVBS 출력단자는 카메라 설치 편의성을 위한 단자이며 감시용으로 부적합합니다.

전원과 네트워크 연결하기

PoE+ 장비와 카메라의 PoE 단자를 연결하세요.

- !**
- PoE+ 기능이 가능한 라우터를 연결하여 사용하세요.
 - PoE+는 IEEE802.3at 규격이 지원되는 장비를 사용하세요.

네트워크 케이블 규격

항목	내용	비고
Connector	RJ45 (10/100/1000BASE-T)	
Ethernet	10/100/1000Base-T	1000BASE-T로 동작하려면 기가용 허브에 UTP 6 이상인 케이블을 사용해야 합니다.
Cable	UTP Category 6	
Max Distance	100M	
PoE+ Support	IEEE 802.3at	DC저항 ≤ 0.188 Ω/m

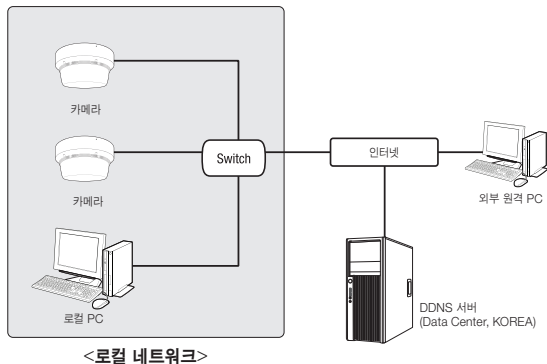
네트워크 연결 및 설정

사용자의 네트워크 연결 구성에 따라 카메라의 네트워크 환경을 설정할 수 있습니다.

LAN 환경에서 직접 카메라 설치하기

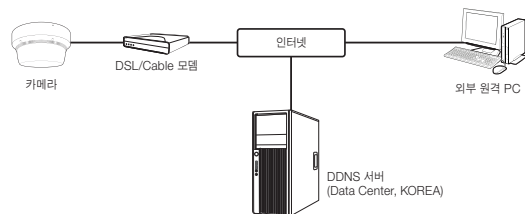
LAN 환경에 있는 로컬 PC에서 카메라 접속하기

1. 로컬 PC의 인터넷 브라우저를 실행하세요.
2. 브라우저의 주소창에 접속하려는 카메라의 IP 주소를 입력하세요.



- LAN 환경의 외부 인터넷에 있는 원격 PC에서 LAN 환경 안에 설치되어 있는 카메라에 접속할 경우 포트 포워딩이 되어 있지 않거나 방화벽이 설치되어 있으면 접속이 되지 않을 수 있습니다. 이때는 네트워크 관리자에게 문의하세요.
- IP 인스톨러에서 초기 비밀번호인 "4321"로 IP Address, Subnet Mask, Gateway, HTTP Port, VNP Port, IP type이 설정 가능 합니다. 네트워크 인터페이스 변경 후 보안강화를 위하여 웹뷰어에 접속하여 비밀번호를 반드시 변경하세요.
- 제품 출하 시 IP 주소는 DHCP 서버로부터 자동으로 할당받도록 설정되어 있습니다. DHCP 서버가 없는 경우, IP 주소는 192.168.1.100으로 설정됩니다. IP 주소를 변경하려면, IP 인스톨러를 이용하세요. IP 인스톨러 사용방법은 "Static IP 설정하기"를 참고하세요. (18쪽)

DHCP 방식의 DSL/Cable 모뎀에 직접 카메라 설치하기

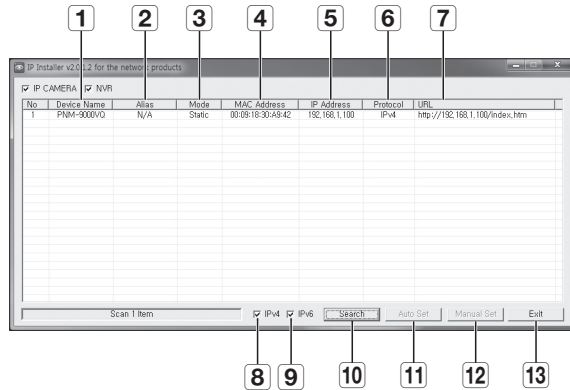


1. 사용자 컴퓨터와 네트워크 카메라를 직접 연결하세요.
2. IP 인스톨러를 사용하여 해당 카메라의 IP 주소를 사용자 컴퓨터에서 인터넷 브라우저를 통하여 접속할 수 있는 IP 주소로 변경하세요.
3. 인터넷 브라우저를 이용하여 웹뷰어에 접속하세요.
4. **[설정]** 페이지로 이동하세요.
5. **[네트워크]** - **[DDNS]** 설정 페이지로 이동하여 DDNS를 설정하세요.
6. **[Basic]** - **[IP 및 포트]** 설정 페이지로 이동하여 IP 형식을 **[DHCP]**로 설정하세요.
7. 카메라를 사용자 컴퓨터에서 분리하여 모뎀에 직접 연결하세요.
8. 카메라를 재부팅하세요.

- DDNS 설정 방법은 웹뷰어의 온라인 도움말을 참고하세요.
- IP 형식의 설정 방법은 웹뷰어의 온라인 도움말을 참고하세요.

네트워크 연결 및 설정

IP 인스톨러의 명칭 및 기능



명칭	기능
1 Device Name	연결된 카메라의 모델명입니다. 컬럼을 누르면 모델명 기준으로 정렬합니다. 단, 검색 도중 누르면 검색이 중단됩니다.
2 Alias	이 기능은 지원하지 않습니다.
3 Mode	<Static>, <Dynamic> 중 현재 연결된 네트워크의 상태를 나타냅니다.
4 MAC(Ethernet) Address	연결된 카메라의 이더넷 주소입니다. 컬럼을 누르면 이더넷 주소 기준으로 정렬합니다. 단, 검색 도중 누르면 검색이 중단됩니다.
5 IP Address	IP 주소입니다. 컬럼을 누르면 IP 주소 기준으로 정렬합니다. 단, 검색 도중 누르면 검색이 중단됩니다.
6 Protocol	카메라의 네트워크 설정입니다. 제품 출하 시 초기값은 IPv4입니다. IPv6로 설정된 카메라는 IPv6로 표시됩니다.
7 URL	외부 인터넷에서 접속할 수 있는 DDNS URL 주소입니다. 단, DDNS 등록이 실패한 경우에는 카메라의 <IP Address>로 표시됩니다.
8 IPv4	IPv4로 설정된 카메라를 검색합니다.

명칭	기능
9 IPv6	IPv6로 설정된 카메라를 검색합니다. IPv6가 지원되는 환경에서만 활성화됩니다.
10 Search	현재 네트워크 상에 연결된 네트워크 카메라를 검색합니다. 단, IPv4와 IPv6 모두 체크되어 있지 않으면 버튼이 비활성화됩니다.
11 Auto Set	네트워크 설정을 IP 인스톨러가 자동으로 설정해줍니다.
12 Manual Set	네트워크 설정을 사용자가 직접 입력합니다.
13 Exit	IP 인스톨러 프로그램을 종료합니다.

- IP 인스톨러는 동봉된 CD에 포함되어 있는 버전을 사용하거나, 최신 버전을 사용하세요.
최신 버전은 한화테크윈 웹 사이트 <http://www.hanwha-security.com> 에서 받으실 수 있습니다.
- 지원 OS가 Windows 8.1 일 경우 IP 인스톨러 대신 Wisenet 디바이스 매니저 사용을 권장합니다.
Wisenet 디바이스 매니저 프로그램은 한화테크윈 웹 사이트(<http://www.hanwha-security.com>)로 접속하여 <기술가이드> - <Online Tool>에서 다운로드 받을 수 있습니다.

Static IP 설정하기

수동으로 네트워크 설정하기

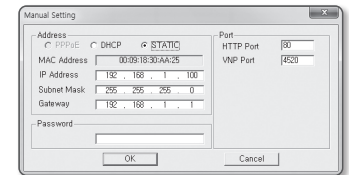
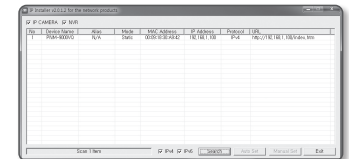
<IP Installer_v2.XX.exe> 프로그램을 실행하여 카메라 검색 목록이 나타나게 하세요.
초기 실행시에는 [Auto Set] 버튼과 [Manual Set] 버튼이 모두 비활성화되어 있습니다.

- IPv6로 검색된 카메라는 이 기능을 지원하지 않으므로 버튼이 비활성화됩니다.

- 검색목록에서 원하는 카메라를 선택하세요.
카메라에 부착된 스티커에 명시된 MAC ADDRESS를 확인하세요.
[Auto Set] 버튼과 [Manual Set] 버튼이 활성화됩니다.
- [Manual Set] 버튼을 클릭하세요.
수동 설정 창이 나타납니다.
카메라의 <IP Address>, <Subnet Mask>, <Gateway>, <HTTP Port>, <VNP Port>가 기존에 설정되어 있는 값으로 표시됩니다.
- <Address>에서 IP 관련 항목을 설정하세요.

- MAC(Ethernet) Address : 카메라에 부착된 스티커에 명시된 MAC ADDRESS가 자동으로 표시되므로 설정하지 않아도 됩니다.

- DHCP가 체크되지 않은 상태에서만, IP 관련 항목의 설정이 가능합니다.



IP 공유기를 사용하지 않는 경우

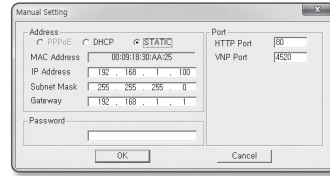
네트워크 관리자에게 <IP Address>, <Subnet Mask>, <Gateway> 설정값을 문의하세요.

4. <Port>에서 포트 관련 항목을 설정하세요.

- HTTP Port : 인터넷 브라우저를 사용하여 카메라에 접속할 때 사용되는 HTTP 포트이며, 초기값은 80입니다.
- VNP Port : 영상전송을 제어하는 포트이며, 초기값은 4520입니다.

5. 비밀번호를 입력하세요.

카메라에 접속시 사용하는 “admin” 사용자의 로그인 비밀번호를 입력합니다.



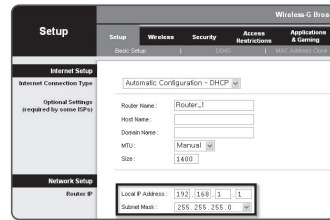
- 보안강화를 위하여 특수문자, 숫자, 영문 대문자, 소문자 중 다양한 조합으로 비밀번호를 설정하여 사용하시기를 권장합니다.
- 비밀번호 변경 방법은 웹뷰어의 온라인 도움말을 참고하세요.

6. [OK] 버튼을 클릭하세요.

수동 네트워크 설정이 완료됩니다.

IP 공유기를 사용하는 경우

- IP Address : IP 공유기가 제공하는 사실 IP 범위에 맞게 설정하세요.
예) 192.168.1.2~254, 192.168.0.2~254, 192.168.XXX.2~254
- Subnet Mask : IP 공유기의 <Subnet Mask>가 카메라의 <Subnet Mask> 값이 됩니다.
- Gateway : IP 공유기의 <Local IP Address>가 카메라의 <Gateway> 값이 됩니다.



- 연결된 IP 공유기 모델에 따라 설정 방법이 다를 수 있습니다. 해당 공유기의 사용설명서를 참고하세요.
- IP 공유기의 포트 포워딩 설정 방법은 “포트 포워딩 (포트 맵핑) 설정하기”를 참고하세요. (20쪽)

IP 공유기에 카메라가 2대 이상 연결되어 있는 경우

카메라의 IP 관련 항목, Port 관련 항목을 각각 다르게 설정해 주세요.

예)

	구분	1번 카메라	2번 카메라
IP 관련 항목	IP Address	192.168.1.100	192.168.1.101
	Subnet Mask	255.255.255.0	255.255.255.0
	Gateway	192.168.1.1	192.168.1.1
Port 관련 항목	HTTP Port	8080	8081
	VNP Port	4520	4521

- <HTTP Port>가 80 이외의 번호로 설정되어 있는 경우 인터넷 브라우저의 주소 입력란에 <Port> 번호도 함께 입력을 해야 카메라에 접속이 가능합니다.

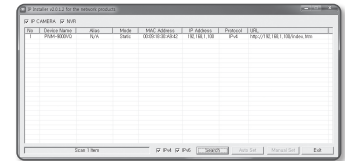
예) http://IP주소 : HTTP Port
http://192.168.1.100:8080

자동으로 네트워크 설정하기

<IP Installer_v2.XX.exe> 프로그램을 실행하여 카메라 검색 목록이 나타나게 하세요. 초기 실행시에는 [Auto Set] 버튼과 [Manual Set] 버튼이 모두 비활성화되어 있습니다.

- IPv6로 검색된 카메라는 이 기능을 지원하지 않으므로 버튼이 비활성화됩니다.

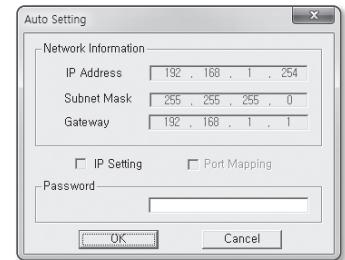
1. 검색목록에서 원하는 카메라를 선택하세요.
카메라에 부착된 스티커에 명시된 MAC ADDRESS를 확인하세요.
[Auto Set] 버튼과 [Manual Set] 버튼이 활성화됩니다.
2. [Auto Set] 버튼을 클릭하세요.
자동 설정 창이 나타납니다.
자동으로 검색된 <IP Address>, <Subnet Mask>, <Gateway>를 표시합니다.
3. 비밀번호를 입력하세요.
카메라에 접속시 사용하는 “admin” 사용자의 로그인 비밀번호를 입력합니다.



- 보안강화를 위하여 특수문자, 숫자, 영문 대문자, 소문자 중 다양한 조합으로 비밀번호를 설정하여 사용하시기를 권장합니다.
- 비밀번호 변경 방법은 웹뷰어의 온라인 도움말을 참고하세요.

4. [OK] 버튼을 클릭하세요.

자동 네트워크 설정이 완료됩니다.



네트워크 연결 및 설정

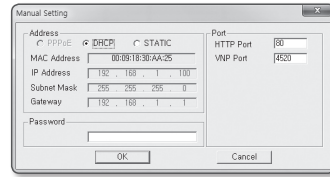
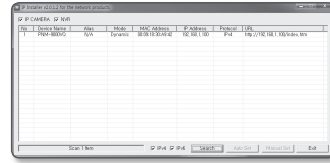
Dynamic IP 설정하기

Dynamic IP 환경 설정하기

- Dynamic IP 사용 환경 예
 - IP 공유기에 카메라를 설치한 경우, DHCP를 이용하여 IP를 할당 받는 경우
 - DHCP 방식을 사용하는 모델에 카메라를 직접 설치한 경우
 - LAN 환경에서 내부 DHCP 서버로부터 IP를 할당 받는 경우

Dynamic IP 확인하기

- 사용자의 로컬 PC에서 IP 인스톨러를 실행하세요.
<Dynamic IP>를 할당 받은 카메라가 리스트에 보여집니다.
- 검색된 카메라를 선택하세요.
- [Manual Set] 버튼을 클릭하여 현재 카메라에 설정된 <Dynamic IP>를 확인하세요.
<DHCP>를 해제하면 <Static>으로 IP를 변경할 수 있습니다.

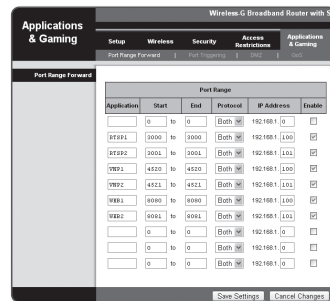


포트 포워딩 (포트 맵핑) 설정하기

IP 공유기에 카메라가 설치된 경우, IP 공유기 외부 원격 PC에서 IP 공유기 내부의 카메라에 접속하기 위해서는 IP 공유기에 포트 포워딩을 설정해 주어야 합니다.

수동으로 포트 포워딩 설정하기

- IP 공유기의 설정 메뉴에서 <Applications & Gaming> - <Port Range Forward>를 클릭하세요.
타사 IP 공유기의 포트 포워딩 메뉴 위치 및 설정 방법은 각 IP 공유기의 사용설명서를 참고하세요.
- IP 공유기에 연결되어 있는 각 카메라에 대해 <TCP>와 <UDP Port>를 선택하세요.
IP 공유기에 설정할 각 포트 번호는 카메라 웹뷰어의 <설정> - <Basic> - <IP 및 포트>에서 지정한 포트 번호에 맞게 설정해야 합니다.



- 설정이 완료되면 [Save Settings] 버튼을 클릭하세요.
설정이 저장됩니다.

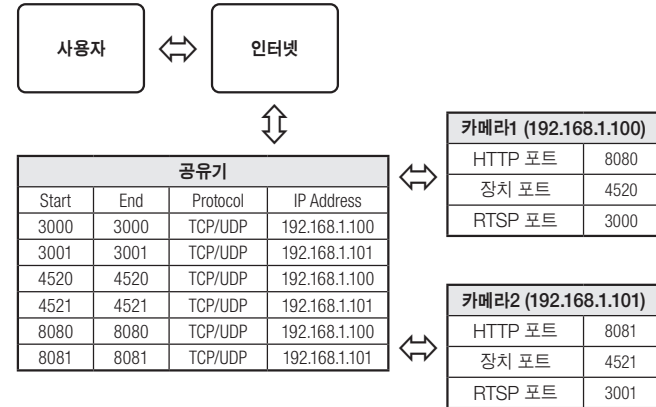


- 위 설명은 CISCO IP 공유기로 설정한 예시입니다.
- 연결된 IP 공유기 모델에 따라 설정 방법이 다를 수 있습니다.
해당 공유기의 사용설명서를 참고하세요.

여러대의 카메라를 포트 포워딩 설정하기

- 공유기의 포트 포워딩 설정은 공유기의 설정 페이지를 통해서 변경할 수 있습니다.
- 각 포트는 사용자가 카메라의 설정 페이지에서 변경할 수 있습니다.

예) 공유기에 카메라1과 카메라2가 연결되어 있는 경우 :



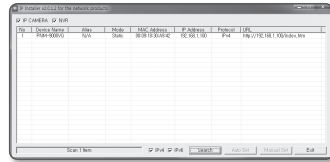
- UPnP(Universal Plug and Play) 기능을 지원하는 공유기를 사용하면 공유기 설정 없이 포트 포워딩을 할 수 있습니다.
네트워크 카메라 접속 후 <설정 → 네트워크 → DDNS> 메뉴에서 <와이즈넷 DDNS>의 <чек 커백>의 체크박스를 선택하세요.

공유된 로컬 PC에서 카메라 접속하기

1. IP 인스톨러를 실행하세요.
연결된 카메라를 검색하여 리스트에 표시합니다.
2. 연결할 카메라를 더블 클릭하세요.
인터넷 브라우저가 시작되면서 카메라에 접속합니다.



- 사용자가 직접 인터넷 브라우저를 실행시켜, 주소 창에 검색된 카메라의 IP 주소를 입력하여 접속할 수도 있습니다.



외부의 원격 PC에서 인터넷으로 카메라에 접속하기

IP 공유기 외부의 원격 PC에서는 IP 인스톨러를 사용할 수 없으므로, 사용자는 카메라의 DDNS URL을 이용하여 IP 공유기 내부의 카메라에 접속할 수 있습니다.

1. IP 공유기 내부에 설치되어 있는 카메라를 외부에서 접속하기 위해서는 반드시 IP 공유기에 포트 포워딩 설정을 하세요.
2. 외부 원격 PC에서 인터넷 브라우저를 실행하여 주소창에 카메라에 접속하기 위한 DDNS URL 주소, 또는 IP 공유기의 인터넷 IP 주소를 입력하세요.
예) <http://ddns.hanwha-security.com/ID>

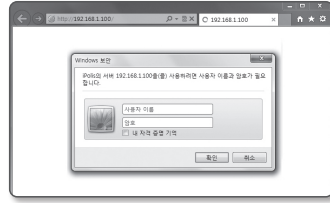


- DDNS 등록 방법은 네트워크 설정 가이드를 참고하세요.

카메라에 접속하기

일반적인 방법인 경우

1. 인터넷 브라우저를 실행하세요.
2. 주소 입력란에 카메라의 IP주소를 입력 하세요.
예) • IP주소 (IPv4) : 192.168.1.100인 경우 → `http://192.168.1.100`
- 로그인 창이 나타납니다.
• IP주소 (IPv6) : 2001:230:abcd:ffff:0000:0000:ffff:1111인 경우
→ `http://[2001:230:abcd:ffff:0000:0000:ffff:1111]`
- 로그인 창이 나타납니다.



HTTP Port가 80이 아닌 경우

1. 인터넷 브라우저를 실행하세요.
2. 주소 입력란에 카메라의 IP주소와 HTTP 포트번호를 입력하세요.
예) IP 주소 : 192.168.1.100:HTTP 포트번호(8080)인 경우
→ `http://192.168.1.100:8080` - 로그인 창이 나타납니다.

URL로 접속하기

1. 인터넷 브라우저를 실행하세요.
2. 주소 입력란에 카메라의 DDNS URL을 입력하세요.
예) URL 주소 : `http://ddns.hanwha-security.com/ID`
- 로그인 창이 나타납니다.

 Local 망으로만 구성된 환경에서는 접속할 수 없습니다.

UPnP를 이용하여 접속하기

1. UPnP 프로토콜을 지원하는 클라이언트나 운영체제를 실행하세요.
2. 검색되는 카메라의 이름을 클릭하세요.
Windows 운영체제 컴퓨터에서는 네트워크 메뉴에 검색되는 카메라 이름을 클릭하세요.
- 로그인 창이 나타납니다.

Bonjour를 이용하여 접속하기

1. Bonjour 프로토콜을 지원하는 클라이언트나 운영체제를 실행하세요.
2. 검색되는 카메라의 이름을 클릭하세요.
Mac 운영체제 컴퓨터에서는 Safari의 Bonjour 탭에 검색되는 카메라의 이름을 클릭하세요.
- 로그인 창이 나타납니다

DDNS 주소를 확인하려면

카메라가 DHCP 방식의 케이블 모뎀이나 DSL 모뎀에 직접 연결되어 있는 경우, ISP(사용자가 가입한 통신회사 서버)에 연결을 시도할 때마다 IP 주소가 변경됩니다.
이 경우 사용자는 변경된 IP 주소를 알 수 없습니다.

유동 IP를 사용하는 제품을 DDNS 서버에 등록해 놓으면 제품에 접속하고자 할 때 변경된 IP 주소를 쉽게 알 수 있습니다.

IP 주소를 <DDNS> 서버에 등록하기 위해서는 먼저 `http://ddns.hanwha-security.com/ID` 페이지에서 제품을 등록한 후 카메라 웹뷰어의 <네트워크> - <DDNS> 항목을 <와이즈넷 DDNS>로 설정하고, <제품 ID>에 DDNS 서버에서 등록한 제품 아이디를 입력하세요.

비밀번호 설정하기

최초 제품 접속 시 반드시 로그인 비밀번호를 등록해야 합니다.
“비밀번호 변경” 창이 나타나면 새로운 암호를 입력하세요.



- 새로운 비밀번호는 8자 이상 9자리 이하는 영 대/소문자, 숫자, 특수 문자 중 3종류 이상을 사용해야 하며, 10자 이상 15자리 이하는 2종류 이상을 사용해야 합니다.
 - 사용 가능한 특수문자 : ~!@#\$%^&*()_+=|{}[]?/
- 보안강화를 위하여 동일한 문자 반복 사용이나 연속된 키보드 배열을 비밀번호로 사용하지 않는 것을 권장합니다.
- 비밀번호 분실 시 카메라에 있는 [RESET] 버튼을 눌러 제품 초기화를 해야 하므로 반드시 메모 또는 기억하시길 바랍니다.

로그인하기

카메라에 접속할 때마다 로그인 창이 뜹니다.
설정된 사용자 이름과 암호를 입력해야 카메라에 접속할 수 있습니다.

1. <사용자 이름> 입력란에 “admin”을 입력하세요.
관리자의 아이디 “admin”은 고정이며 변경할 수 없습니다.
2. <암호> 입력란에 설정한 암호를 입력하세요.
3. [확인] 버튼을 클릭하세요.
로그인이 완료되면 카메라 라이브 뷰어 화면이 나타납니다.



- 카메라 웹뷰어 접속시 영상정보가 암호화 되어있지 않으니 보안에 각별히 주의하시길 바랍니다.



- 사용자 이름과 암호를 입력한 후 “내 자격 증명 기억”에 체크표시를 할 경우 다음 접속 시 사용자 이름과 암호가 자동으로 설정됩니다.
- 화면비율이 100% 일 때 가장 좋은 화면을 볼 수 있습니다. 화면비율을 줄일 경우 화면이 잘려져서 보일 수 있습니다.

카메라 웹뷰어 설정하기

1. [설정 (⚙️)] 아이콘을 클릭하세요.
2. 설정 화면이 나타납니다.
3. 네트워크 상에서 카메라의 기본 정보, 비디오 및 오디오, 네트워크, 이벤트, 분석, 시스템 설정을 실행할 수 있습니다.
4. <도움말 (?)>을 클릭하면 각 기능에 대한 상세한 설명을 확인할 수 있습니다.

문제 해결하기

문제	해결
Safari에서 https로 플러그인 프리 웹뷰어 접속 시 영상이 나오지 않아요.	• https 처음 접속 시 발생하는 웹사이트 신원 팝업에서 "인증서 보기" 클릭 후 "웹뷰어 설정 IP에 연결할 때 항상 신뢰" 항목의 체크박스를 선택하세요. • 만일 아래 메시지에서 "계속" 선택 후 로그인하여 영상이 나오지 않는 경우, command+Q 를 눌러 Safari 브라우저 종료 후 재접속하여 위의 절차를 따르세요.
브라우저로 카메라에 접속되지 않아요.	• 카메라의 네트워크 설정값들이 올바르게 되어 있는지 확인하세요. • 네트워크 케이블은 연결이 올바르게 되어 있는지 확인하세요. • DHCP로 연결하는 경우 카메라가 정상적으로 유동 IP를 획득했는지 확인하세요. • 카메라가 공유기에 설치되어 있는 경우, 포트 포워딩 설정이 올바르게 되어 있는지 확인하세요.
영상을 모니터링 하고 있던 웹뷰어의 접속이 끊어졌어요.	• 다른 접속자가 카메라 설정값을 변경하거나, 네트워크 설정을 바꾸거나 하게 되면 접속되어 있던 웹뷰어는 접속이 끊어집니다. • 네트워크 연결이 잘 되어있는지 확인하세요.
IP 인스톨러 프로그램에서 네트워크에 연결된 카메라가 검색되지 않아요.	• PC의 방화벽 설정을 해제하신 후 다시 검색하시기 바랍니다.

문제	해결
영상이 겹쳐져 보여요.	• 두 대 이상의 카메라가 동일한 멀티캐스트 주소를 사용하지 않고 서로 다른 주소로 설정되어 있는지 확인하시기 바랍니다. 동일한 주소를 사용하면 영상이 겹쳐져 보일 수 있습니다.
영상이 보이지 않아요.	• 영상 전송방식이 멀티캐스트로 설정되어 있는 경우, 카메라가 접속한 로컬망에 멀티캐스트를 지원하는 라우터가 존재하는지 확인하세요. • 렌즈 모듈의 정상 동작 여부를 확인하세요.
<분석>에서 <움직임 감지>를 <사용>으로 설정한 후, 카메라에서 영상 분석 이벤트가 발생해도 이메일로 파일이 전달되지 않아요.	• 다음과 같은 순서로 설정값을 확인하세요. 가. <날짜 및 시간> 설정을 확인하세요. 나. <움직임 감지>를 <사용>으로 설정해야 합니다. 다. <이벤트 설정>에서 <이메일>을 사용한다고 체크해야 합니다.
Micro SD 메모리카드에 녹화가 되지 않아요.	• 메모리 카드가 불량인지 확인하세요.
Micro SD 메모리카드를 삽입하였으나 메모리 카드를 인식하지 못해요.	• 메모리 카드가 올바른 방향으로 정확히 삽입되어 있는지 확인하세요. 다른 기기에서 포맷한 메모리 카드는 본 카메라에서의 사용을 보증할 수 없습니다. • <설정> → <이벤트> → <저장>에서 메모리카드를 다시 포맷하세요.

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Busybox	GPL 2.0	http://www.busybox.net/downloads/snapshots
iproute2-4.3.0	GPL 2.0	
iptables-1.4.21	GPL 2.0	http://ftp.netfilter.org/pub/iptables
ethtool-4.2	GPL 2.0	
mtdd-1.5.2	GPL 2.0	ftp://ftp.infradead.org/pub/mtdd-utils
mi-diag-2.11	GPL 2.0	
rp-pppoe-3.11	GPL 2.0	http://www.roaringpenguin.com/pppoe/
wpa_supplicant-2.5	GPL 2.0	
bash-4.3.30	GPL 3.0	
zerocoinf	GPL 2.0	

LGPL SW

Component Name	License	URL
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inetutils	LGPL 3.0	
neon-0.29.6	LGPL 2.0	http://www.webdav.org/neon/

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- Version 1.1

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revised on June 17, 2004
revised on December 21, 2006
revised on March 24, 2009

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Component Name	License	URL
php-5.2.17	PHP 3.01	http://www.php.net/distributions

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Component Name	License	URL
zlib-1.2.8	zlib / libpng	http://zlib.net/

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Jean-loup Gailly Mark Adler

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The data format used by the zlib library is described by RFCs (Request for Comments) 1950 to 1952 in the files <http://www.ietf.org/rfc/rfc1950.txt> (zlib format), [rfc1951.txt](http://www.ietf.org/rfc/rfc1951.txt) (deflate format) and [rfc1952.txt](http://www.ietf.org/rfc/rfc1952.txt) (gzip format).

서비스 요청하시기 전에 꼭 알아 두세요

다음과 같은 사항에 대하여 서비스 요청시 유상서비스로 처리될 수 있습니다.

[1] 고객 주의사항

- 보안 시스템 및 제품의 이상 유무를 정기적으로(매일) 점검하여 사용하시기 바랍니다.
- 본 제품은 감시 보조장비로 도난(재산피해), 화재, 천재지변 등으로 인해 발생한 물적/인적 피해에 대해서는 제조사에서 책임지지 않습니다.
- A/S는 당사 해당 제품(단품)에 대해서만 가능합니다.
설치문제로 인한 불량은 설치 전문 업체 및 유지 보수업체를 통해 처리하여야 합니다.
- 제품 사용 설명서에 포함되지 않는 기능이나, 타사 쇼핑몰 등에서 잘못 기재된 기능은 당사에서 책임을 질 수 없습니다.
- 서비스 요청시 제품에 저장된 중요한 데이터는 서비스를 받는 동안 손실될 수 있으므로, 반드시 백업을 받아 두시기 바랍니다.
수리과정에서 손실될 경우 당사에서 책임을 질 수 없습니다.

[2] 제품 사용설명서로 서비스 요청한 경우

- 사용환경에 따른 신호 점검, 전원 점검, 네트워크 환경 문제 등의 서비스 요청시
- 제품과 관련된 타기기의 설치, 설명 요청시

[3] 단순 분해조립, 간단조정, S/W 업그레이드 등으로 서비스 요청한 경우

- 제품 안에 이물이 투입되어 문제가 발생하여 서비스를 요청시
- 제품 간단조정이나 분해하지 않고 처리하는 경우
- 제품고장 요인이 아닌 S/W 업그레이드 요청시

[4] 그 밖의 경우

- 제품에서 사용되는 소모품(기록매체 등)의 관리 소홀로 인한 고장이나 사용설명 서비스 요청시
(소모품 문제에 대한 사용설명 및 서비스 요청은 해당업체에 문의하여 주십시오)
- 품질이 좋지 않은 기록매체 사용에 따른 고장이나 사용설명 서비스 요청시
- 제품이 비정상적인 환경에서 사용하거나 설치되어 문제가 발생한 경우

※ 상기와 같은 유형의 서비스를 받으실 경우에는 소정의 수수료가 부과될 수 있으므로, 서비스 신청전 전문상담원 (☎1588-5772)을 통하여 보다 양질의 서비스를 받으시길 권장 드립니다.

CCTV 설치 유의사항

공개된 장소에 CCTV 설치 운영시 이것만은 꼭 알아 두세요

[1] 범죄예방, 시설안전, 화재예방 목적으로만 설치 가능

- 목욕실, 화장실, 발한실(發汗室), 탈의실 등 사생활 침해 장소에는 설치 금지

[2] CCTV 안내판을 알아보기 쉬운 장소에 부착

- 설치목적, 촬영장소 · 범위 관리책임자 연락처 안내

[3] 녹음 금지 및 임의조작 금지

- 당초 설치 목적을 벗어나 함부로 조작하거나 다른 곳을 비추는 행위 금지

[4] CCTV 영상정보의 무단 유출 · 공개금지

- 개인영상정보를 제공하는 경우 본인 확인 후 필요 최소한으로 제공, 타인영상은 모자이크 처리

[5] CCTV 운영관리 방침수립 · 공개

- 개인 영상정보관리책임자 지정, CCTV 운영관리 방침을 홈페이지 등에 공개

[6] CCTV 영상정보의 안전성 확보조치

- 관리자 외 접근 통제, 관리자별 개별 ID 발급, 잠금장치 마련 등

※ 법 위반 내용과 정도에 따라 과태료 또는 벌금 등이 부과될 수 있습니다.

품질보증서

제 품 명	네트워크 카메라	보 증 기 간
모 델 명	PNM-9000VQ	구 입 후 3 년
구 입 일 자	년 월 일	
보 증 기 간	년 월 일 까지	

고객주소	성 명	
	연락처	
판매점주소(상호)	성 명	
	연락처	

제품 판매시 공란의 내용을 필히 기입하여 주십시오.
단, 소모품 중 HDD와 어댑터의 보증 기간은 2년입니다.

◀ 서비스를 받으실 때 ▶

사용설명서를 한번 더 읽어주십시오.
고장이라 생각되면 서비스를 요청하기 전에 반드시 사용설명서를 한번 더 읽어 주십시오.
사용미숙 등으로 인한 고장현상이 있으므로 사용설명서의 취급법과 주의사항 등을 보시면 고객여러분의 손으로도 간단히 해결되는 경우가 있습니다.

서비스를 요청하시는 방법은?
요청하실 때는 고장상태를 정확히 알려 주십시오.
이때 보증서를 함께 제시하시면 보증서에 기재된 내용에 따라 유상, 무상수리의 구분이 됩니다.

한화테크윈(주)

경기도 성남시 분당구 판교로 319번길 6 (삼평동 701)
영 업 TEL 070-7147-8771~9 A/S 및 기술 문의 1588-5772
부산영업소 TEL 051-320-9951
대구영업소 TEL 053-742-3098
광주영업소 TEL 062-941-9559
대전영업소 TEL 042-489-9840

아래 사항에 따른 고장은 유상 처리됩니다.
1) 사용자 취급 부주의에 의한 고장
2) 정격전원외의 전원 연결시
3) 사용자 임의로 분해, 수리한 경우
4) 자연재해에 의한 고장 (화재, 홍수, 해일 등)
5) 소모품 교체시

한화테크윈(주)

품질보증서

제 품 명	렌즈 모듈	보 증 기 간
모 델 명	SLA-2M2400Q/2M2800Q/2M3600Q/ 2M6000Q/5M3700Q/5M4600Q/5M7000Q	구 입 후 2 년
구 입 일 자	년 월 일	
보 증 기 간	년 월 일 까지	

고객주소	성 명	
	연락처	
판매점주소(상호)	성 명	
	연락처	

제품 판매시 공란의 내용을 필히 기입하여 주십시오.

◀ 서비스를 받으실 때 ▶

사용설명서를 한번 더 읽어주십시오.
고장이라 생각되면 서비스를 요청하기 전에 반드시 사용설명서를 한번 더 읽어 주십시오.
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4) 자연재해에 의한 고장 (화재, 홍수, 해일 등)
5) 소모품 교체시

한화테크윈(주)

