

WISeNeT

NETWORK CAMERA

User Manual

PNM-9320VQP

SLA-2M2400P/2M2800P/2M3600P/2M6000P/
2M1200P/5M3700P/5M4600P/5M7000P



Network Camera

User Manual

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❖ Design and specifications are subject to change without prior notice.

❖ The initial administrator ID is “admin” and the password should be set when logging in for the first time.

Please change your password every three months to safely protect personal information and to prevent the damage of the information theft.

Please, take note that it's a user's responsibility for the security and any other problems caused by mismanaging a password.

IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean the contaminated area on the product surface with a soft, dry cloth or a damp cloth.
(Do not use a detergent or cosmetic products that contain alcohol, solvents or surfactants or oil constituents as they may deform or cause damage to the product.)
7. Do not block any ventilation openings, Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/ accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lighting storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. This product is intended to be supplied by a Listed Power Supply Unit marked "Class 2" or "LPS" and rated from / PoE , 1.5A. (PNM-9320VQP)
16. This Lens module has to be connected with equipment, which supplied by a power supply unit marked "Class 2" or "LPS". (SLA-2M2400P/2M2800P/2M3600P/2M6000P/2M1200P/5M3700P/5M4600P/5M7000P)
17. If you use excessive force when installing the product, the camera may be damaged and malfunction.
If you forcibly install the product using non-compliant tools, the product may be damaged.
18. Do not install the product in a place where chemical substances or oil mist exists or may be generated. As edible oils such as soybean oil may damage or warp the product, do not install the product in the kitchen or near the kitchen table.
This may cause damage to the product.
19. When installing the product, be careful not to allow the surface of the product to be stained with chemical substance.
Some chemical solvents such as cleaner or adhesives may cause serious damage to the product's surface.
20. If you install/disassemble the product in a manner that has not been recommended, the production functions/ performance may not be guaranteed.
Install the product by referring to "Installation & connection" in the user manual.
21. Installing or using the product in water can cause serious damage to the product.



WARNING

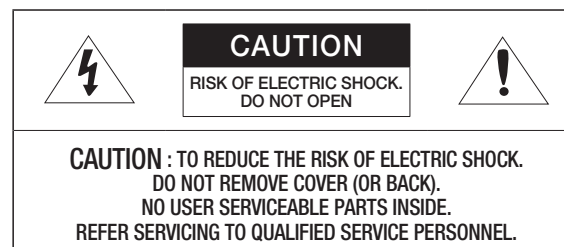
TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. DO NOT INSERT ANY METALLIC OBJECT THROUGH THE VENTILATION GRILLS OR OTHER OPENINGS ON THE EQUIPMENT.

Apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.

To prevent injury, this apparatus must be securely attached to the Wall/ceiling in accordance with the installation instructions.

Pan/Tilt/Zoom motors and slip ring are warranted for one year under continuous operation.

CAUTION



EXPLANATION OF GRAPHICAL SYMBOLS



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

Class I construction

An apparatus with CLASS I construction shall be connected to a MAINS socket outlet with a protective earthing connection.

Battery

Batteries(battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.

Disconnection Device

Disconnect the main plug from the apparatus, if it's defected. And please call a repair man in your location.

When used outside of the U.S., it may be used HAR code with fittings of an approved agency is employed.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

ATTENTION

IL Y A RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACÉE PAR UNE BATTERIE DE TYPE INCORRECT.
METTRE AU REBUT LES BATTERIES USAGÉES CONFORMÉMENT AUX INSTRUCTIONS.

These servicing instructions are for use by qualified service personnel only.

To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

The CVBS out terminal of the product is provided for easier installation, and is not recommended for monitoring purposes.

Please use the input power with just one camera and other devices must not be connected.

The ITE is to be connected only to PoE networks without routing to the outside plant.

The wired LAN hub providing power over the Ethernet (PoE) shall be a UL Listed device with the output evaluated as a Limited Power Source as defined in UL60950-1.

Unit is intended for installation in a Network Environment 0 as defined in IEC TR 62102. As such, associated Ethernet wiring shall be limited to inside the building.

Please read the following recommended safety precautions carefully.

- The product has a damp-proof component attached to it. Due to the nature of the product, dew may be formed after energizing the product, but they will disappear in two to three hours.
- Since this product is equipped with a water-proof ventilation system, avoid installing it in a place that exhibits a sudden artificial change in temperature.
- Do not place this apparatus on an uneven surface.
- Do not install on a surface where it is exposed to direct sunlight, near heating equipment or heavy cold area.
- Do not place this apparatus near conductive material.
- Do not attempt to service this apparatus yourself.
- Do not place a glass of water on the product.
- Do not install near any magnetic sources.
- Do not block any ventilation openings.
- Do not place heavy items on the product.
- Please wear protective gloves when installing/removing the camera.
The high temperature of the product surface may cause a burn.

User's Manual is a guidance book for how to use the products.

The meaning of the symbols are shown below.

- Reference : In case of providing information for helping of product's usages
- Notice : If there's any possibility to occur any damages for the goods and human caused by not following the instruction

※ Please read this manual for the safety before using of goods and keep it in the safe place.

In particular installation environments, there might be interference in radio communications. When interference of electromagnetic waves occurs between the product and radio communication device, it is recommended to keep a certain distance between the two or change the direction of the receiving antenna.

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RECOMMENDED PC SPECIFICATIONS

- CPU : Intel(R) Core(TM) i7 3.4 GHz or higher
 - Supported OS : MS Windows, Mac OS X
 - Supported web browsers : Google Chrome, MS Edge, Mozilla Firefox (Windows 64bit only), Apple Safari (Mac OS X only), MS Explorer
- Please see the appendix for detailed information on verified OS and browsers.
Some functions may be restricted even in supported browsers.

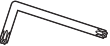
RECOMMENDED MICRO SD/SDHC/SDXC MEMORY CARD SPECIFICATIONS

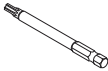
- Recommended capacity : 16GB to 256GB (MLC type)
- The following types of memory cards from the following manufacturers are recommended for this camera.
 - Manufacturer : SanDisk, Transcend
 - Product family : High endurance
- It is recommended to use a memory card of 16GB or more that conforms to the UHS-3 class (MLC type) specification.

WHAT’S INCLUDED (PNM-9320VQP)

Please check if your camera and accessories are all included in the product package.
(As for each sales country, accessories are not the same.)

Appearance	Item Name	Quantity	Description
	Camera	1	
	Quick Guide (Optional)	1	
	Warranty card (Optional)	1	
	HPoE injector	1	Connects power supply and network
	Cable for the testing monitor	1	Used to test the camera connection to a portable display device
	Power cord	1	Connects to HPoE

Appearance	Item Name	Quantity	Description
	Terminal block	1	Connect alarm I/O
	Hex key	1	Used to tighten the nuts after connecting the installed base with the camera body
	Star key	1	Used to assemble/disassemble the dome cover and the SD card door
	Hex screw	3	Used to connect the installed base with the camera body
	Installed base	1	Bracket for product installation
	Waterproof accessories	1	Used for installation in a humid area

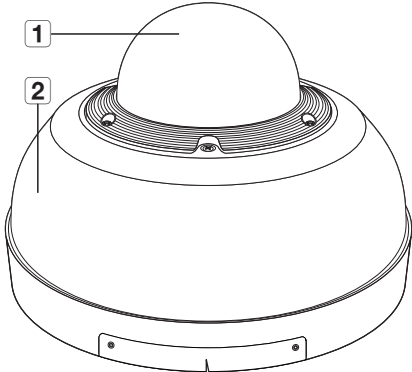
Appearance	Item Name	Quantity	Description
	Drill bit	1	Used to assemble/disassemble the dome cover and the SD card door (for power tool)
	Ferrite Core	1	Used to block the high-frequency component(s) contained in the power supply and the signal end from being radiated to the outside It is recommended to wind it 2 times around the power cable and the LAN cable before use.

WHAT'S INCLUDED (LENS MODULE -OPTIONAL)

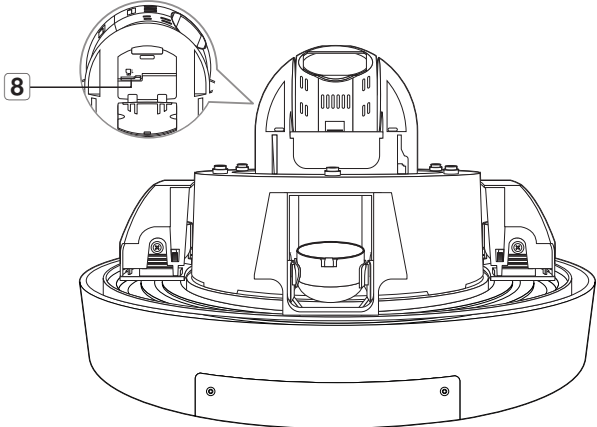
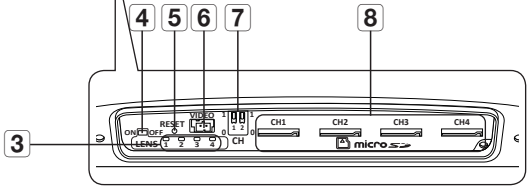
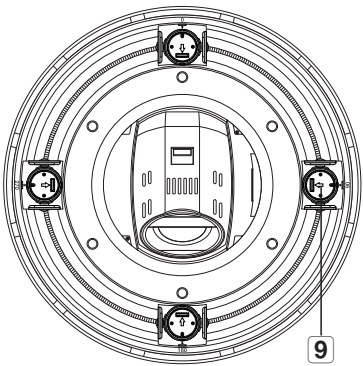
Appearance	Item Name	Description	Model Name
	Lens module	Mounted to PNM-9320VQP	SLA-2M2400P
			SLA-2M2800P
			SLA-2M3600P
			SLA-2M6000P
			SLA-2M1200P
			SLA-5M3700P
			SLA-5M4600P
			SLA-5M7000P

AT A GLANCE (PNM-9320VQP)

Appearance



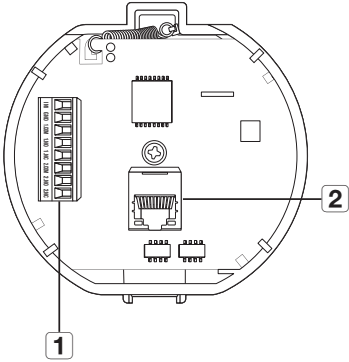
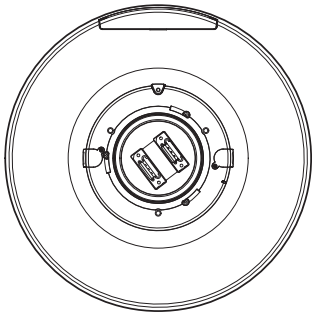
Components



Item	Description
1 Dome cover	Case cover used to protect the lens and the main unit.
2 Window cover	
3 Lens module indication light (normal: green, abnormal: red)	If the lens module is attached correctly, the green LED will illuminate and then turn off after approximately 40 seconds. (to prevent undesirable reflections)
4 Power On/Off switch	Switch used to turn the product On/off. ❗ Use it only to replace your lens module.
5 Reset Button	The button restores all camera settings to the factory default. Press and hold for about 5 seconds to reboot the system. ❗ If you reset the camera, the network settings will be adjusted so that DHCP can be enabled. If there is no DHCP server in the network, you must run the Device Manager program to change the basic network settings such as IP address, Subnet mask, Gateway, etc., before you can connect to the network.
6 Test Monitor Out	Output port for test monitoring the video output. Use the test monitor cable to connect to a mobile display and check the test video.
7 DIP switch for changing the channel	Change the DIP switches to specify the channel you want to use to view the installation video. ❗ You can only check the videos of the 4CH lens module, not the videos of the PTZ.
8 Micro SD Memory Card Compartment	Compartment for the Micro SD memory card.
9 Lens module mounting portion	This is the terminal to mount the lens module.

Installation side

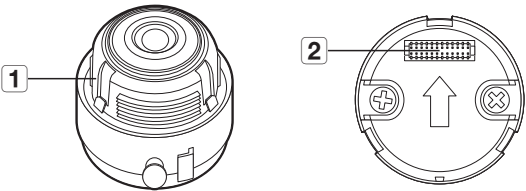
Installed base interior



Item	Description
1 Alarm I/O terminals	Terminals that connect alarm I/O cables.
2 Network/power connection terminal	A terminal that connects power and network through the RJ45 cable.

AT A GLANCE (LENS MODULE)

Appearance



Item	Description
1 Lens module	This is a lens module that records video.
2 Camera connector	This is a terminal to connect with the camera.

INSTALLATION



- This camera is waterproof and in compliance with the IP66 spec, but the jack connected to the external cable is not. You are recommended to install this product below the edge of eaves to prevent the cable from being externally exposed.

Precautions before installation

Ensure you read out the following instructions before installing the camera:

- Select an installation site that can hold at least 5 times the camera's weight.
- Stuck-in or peeled-off cables can cause damage to the product or a fire.
- For safety purposes, keep anyone else away from the installation site. And put aside personal belongings from the site, just in case.
- If the product is installed with excessive force, it may cause damage to the camera due to malfunction. Forcing assembly using non-compliant tools may damage the product.
- Do not install or remove the lens module while the power is on.

Disassembling

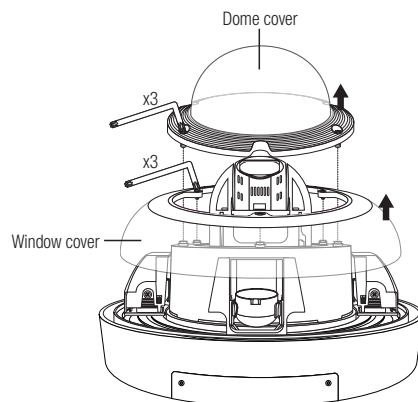
With the star key or drill bits, loosen the fastening screws counter-clockwise and remove the dome and window covers.



- You do not have to completely remove the screws from the covers.
- Remove the dome cover only when installing the Micro SD card for PTZ. In all other cases, do not remove the dome cover.
- Remove the window cover when installing the lens module. You do not have to remove the dome cover.

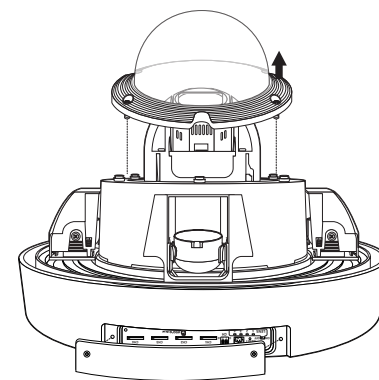


- Since the dome and window covers are transparent, there is no safety cable. Please be careful not to drop it.



Inserting the Micro SD memory card

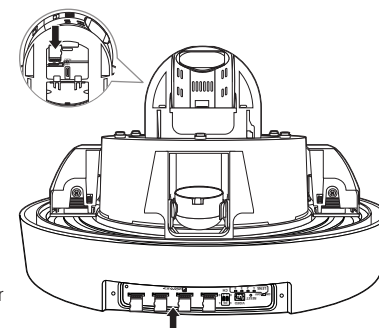
1. Using the star key or drill bits, remove the dome cover and the SD card door.



2. Insert a Micro SD card in the arrow direction shown in the figure.



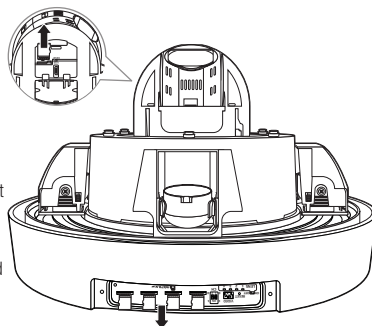
- Disconnect the power cable from the camera before inserting the Micro SD memory card.
- Do not forcefully insert it in the reverse direction. It might damage your Micro SD memory card and your product.
- When it rains or the humidity is high, insertion or ejection of a Micro SD card is not recommended.
- Disassembly of the product cover should be finished within 5 minutes, or there will be the risk of internal dew condensation.
- Remove the dome cover when installing the Micro SD card for PTZ.



Removing the Micro SD memory card

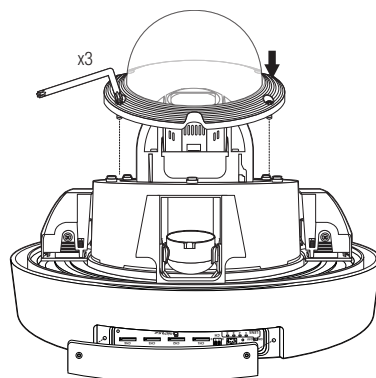
1. Gently press down on the exposed end of the memory card as shown in the diagram to eject the memory card from the slot.

- ! You should save an SD card for each channel.
- Please note that if you firmly push and release the Micro SD memory card when it is ejected, it may pop out.
- Before removing the Micro SD memory card, in <Storage>, set the device to <Off> and press the [Apply] button and turn the camera off.
- If you turn off the camera or remove the Micro SD memory card that contains data from the product, the data may be lost or damaged.



2. Using the star key or drill bits, join the dome cover and the SD card door.

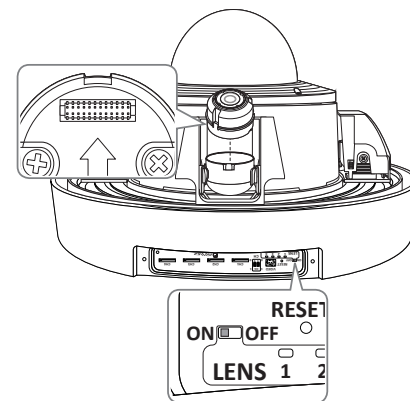
- ! Use the star key or drill bits to firmly tighten the fastening bolts so that there is no water damage issue.



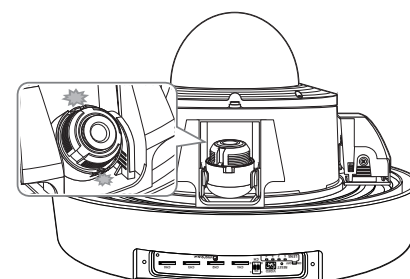
Mounting lens module

1. Align and fasten the connector of the lens module with the connector of the camera body.

- ! Install the lens module while power is not connected (HPoE).
- Make sure the power switch is "OFF" before installing the lens module. Replacing the lens module while it is "ON" can cause malfunction.
- You are recommended to avoid touching the lens separately, as it is shipped from the factory with the focus adjusted during the manufacturing inspection.

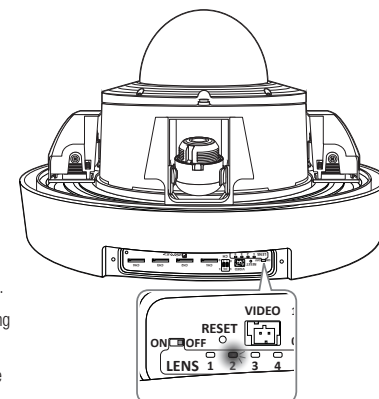


- When inserting the lens module, insert it until the top/bottom hooks "click".



2. Complete the lens mounting process.
3. Connect power to the product (HPoE).

- ! If the lens module is not attached correctly, the lens module status light will illuminate red, as shown in the figure. If this occurs, turn off the power switch and reattach the lens module. If attached normally, it will illuminate green and then turn off after approximately 40 seconds.
- If you want to replace the lens module while connecting power to the product (HPoE), turn the power switch "OFF", replace the lens module, and then turn the power switch "ON".
- Be careful not to use any tool with a sharp point when handling the switch since it might be damaged.
- Be careful not to forcefully handle the switch since it might be damaged.



Preparing & Installing Camera Bracket

For installation guidelines for brackets and housings, refer to the installation manual that is enclosed with the bracket or housing.

■ Available Bracket Models

Model	Item
SBP-390WM2	Wall Mount
SBP-300CM	Ceiling Mount
SBP-300LM	Parapet Mount
SBP-300KM	Corner Mount
SBP-300PM	Pole Mount

■ See "Optional Accessories for Installation" for the appearance of each bracket (unbundled). (page 17)

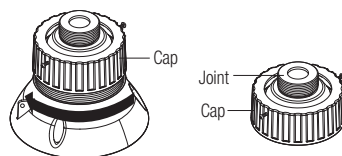
Attaching to the unbundled adapter

Choose and purchase a necessary one of the following options (unbundled) that is suitable to the installation site or for your convenience.

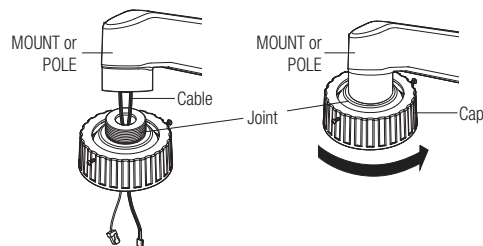
See "Optional Accessories for Installation" for separately sold products. (Page 17)

1. Turn the cap in the direction shown by the arrow to separate the cap from the joint.

■ If you are not using the SFP module for installation, you may skip the installation procedure from Step 1 to 6.

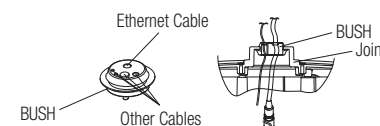
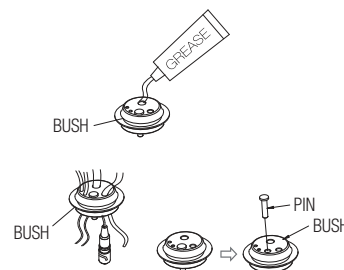


2. Route the cable exposed outside of the mount or pole through the joint.
3. Turn the joint in the direction of the arrow to connect the two materials.

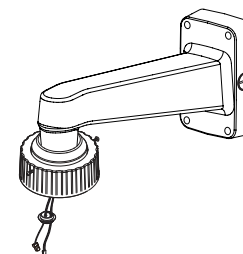
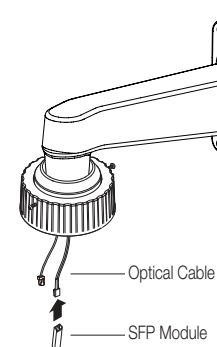


■ If the product is installed in an area where outside moisture can penetrate through the mount or pole, use the accessory bush to block the inflow of outside moisture.

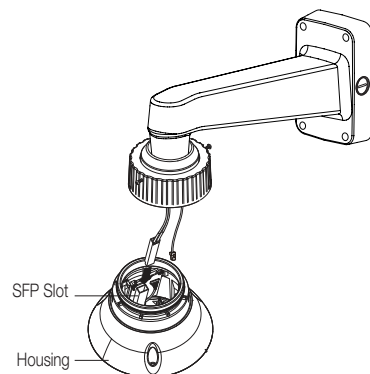
- Coat the bush with an appropriate amount of grease and connect the cable to the correct hole of the bush. Plug the remaining holes not penetrated by cables with the pins.
- Evenly press on the bush to tighten precisely into the "Joint" as shown in the cross-section image.



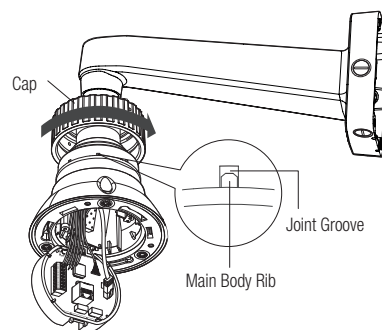
4. Fasten the optical cable to the SFP module.



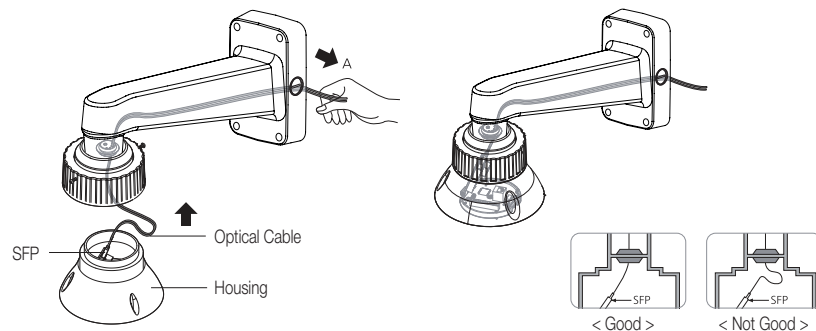
5. Fasten the SFP module to the SFP slot in the body.



6. Connect the body rib and joint groove by matching the shape and then fasten together by turning the cap in the direction of the arrow.

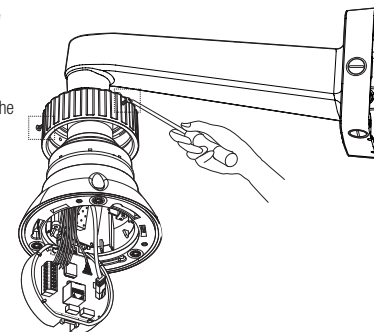


- ! ■ Fasten the two materials while pulling the optical cable from the outside so that it is not bent inside.



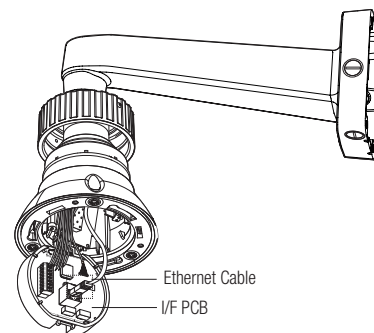
7. Turn the screws on both sides of the cap to prevent the cap from coming loose in the opposite direction.
(Only part of the screws go inside to a certain degree.)

- ! ■ Even if you are not connecting the SFP module, firmly fasten the CAP to prevent leakage.
It is not assembled tight at shipment.

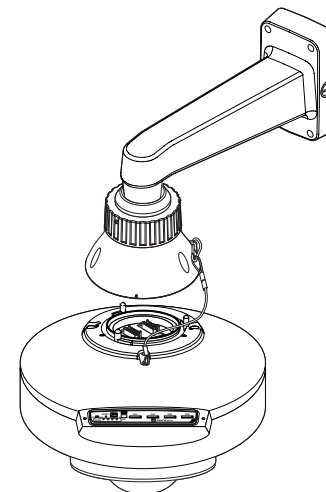


8. Connect the Ethernet cable to the I/F PCB.

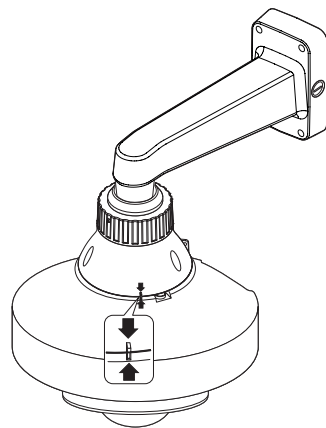
- ! ■ For smooth joining with the PTZ camera, please be careful with the shape and form.
(After joining the camera, the cable might be tangled as the I/F PCB rotates.)



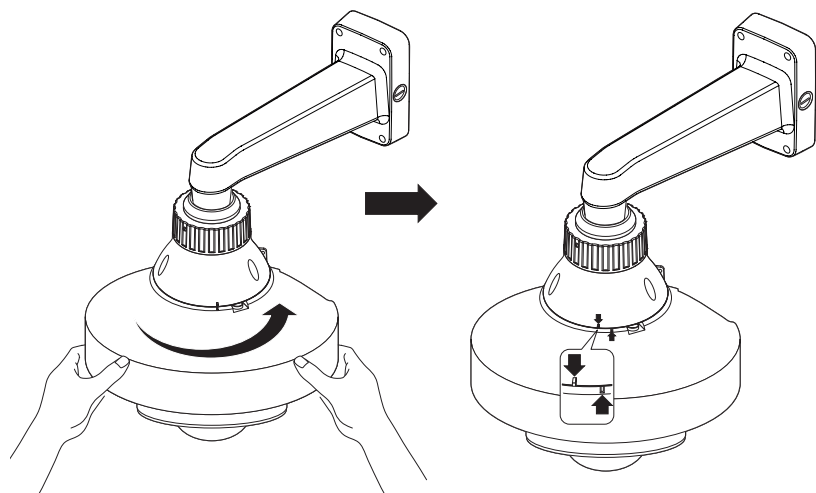
9. After fastening the I/F PCB to the body, install the safety cable of the camera body to the installed base.



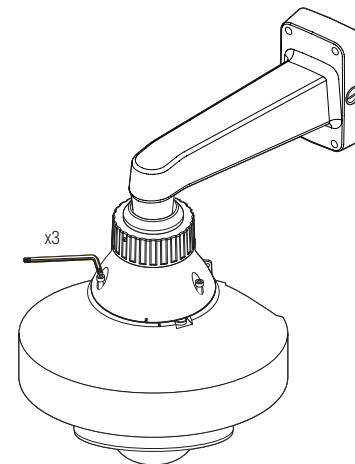
10. Join the installed base and the camera body by matching the direction reference indicators.



11. Turn the camera in the direction of the arrow so that the reference indicators at the top and bottom are the same as in the image to the right.



12. Use the hex key to secure the installed base and the camera.



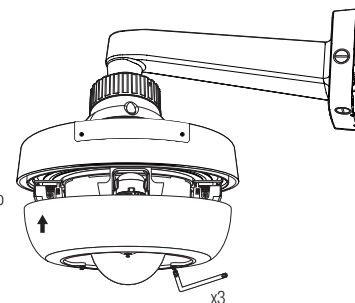
13. Adjust the lens to the desired direction by referring to "Adjusting the monitoring direction for the camera". (Page 18)

- If you tilt the lens, you may need to adjust the lens as this may block the screen.

14. Use the star key or drill bits to join the window cover.



- Use the star key or drill bits to firmly tighten the fastening bolts so that there is no water damage issue.
- Since the window cover is transparent, there is no safety cable. Please be careful not to drop it.

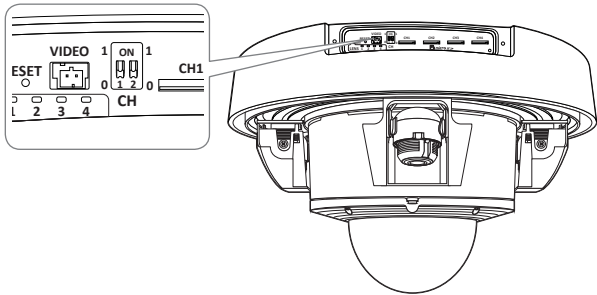


How to set up channels to monitor for installation

The camera body has a channel DIP switch, as shown in the figure.
You can change the channel of the camera using the channel DIP switches.

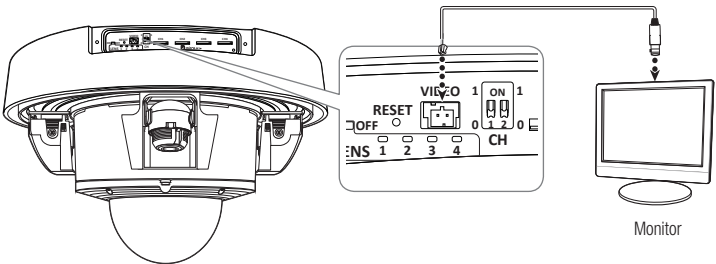
CH1	CH2	CH3	CH4
00	01	10	11

- If a DIP switch is not fully On/Off, the product may malfunction. After installation, check the DIP switches at the back.
- Be careful, as you will risk damaging a DIP switch if you manipulate it using a sharp tool.
- Be careful, as a DIP switch may be damaged if you operate it with excessive force.



Connecting the installation monitor

Connect the video output terminal of this product to the video input terminal of the monitor for installation.



- The wiring varies depending on your monitor type and peripheral devices; please refer to the user manual for each device.
- Please make sure the monitor and camera are turned off when connecting them.

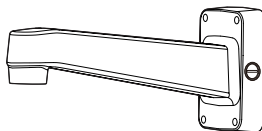
- ! ■ This product is a network camera that transfers video over a network; the video output terminal is used to set the imaging range of the camera at installation.
- Using the terminal for monitoring purposes may cause problems such as degradation in video quality.
- It is not suitable for 24-hour monitoring using professional CRT monitors or TFT/LCD portable monitors.
- Use the network transfer screen for 24-hour monitoring and storage.
- You can only check the videos of the 4CH lens module, not the videos of the PTZ.

Optional Accessories for Installation

For your easier installation, you can purchase appropriate optional accessories available.

1. If installing the camera on the wall

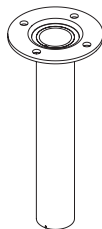
- Wall mount (SBP-390WM2)



2. If installing the camera on the ceiling

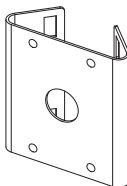
- Ceiling Mount (SBP-300CM)

When installing the ceiling mount, it is recommended to place it at least 30 cm away from the side wall.



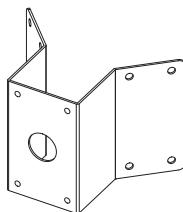
3. If installing the wall mount (SBP-390WM2) on an at least 80mm-long cylinder

- Pole Mount (SBP-300PM)



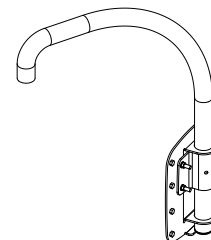
4. If installing the wall mount (SBP-390WM2) on a corner of the wall

- Corner Mount (SBP-300KM)

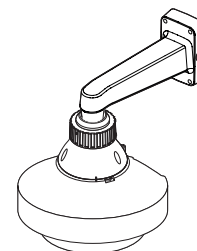


5. If installing on a building rooftop

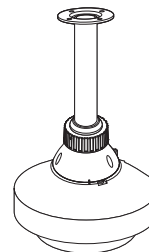
- Parapet Mount (SBP-300LM)



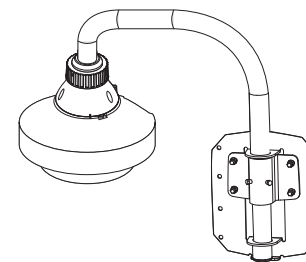
■ Mount Joint



Wall mount (SBP-390WM2)

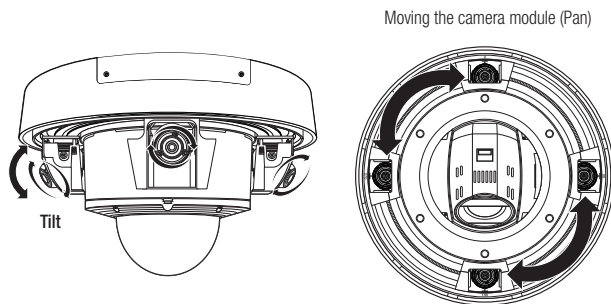


Ceiling Mount (SBP-300CM)



Parapet Mount (SBP-300LM)

Adjusting the monitoring direction for the camera



Adjusting the monitoring direction

You can adjust the camera direction only when the camera is fixed on the ceiling. The act of moving the camera module is called "Pan"; adjusting its angle "Tilt"; rotating the lens along the axis "Rotate".

- The rotation angle of Pan is -90° to $+90^{\circ}$ for each module.
- The rotation angle of Rotation is -180° to $+180^{\circ}$.
- The rotation angle of Tilt varies for each lens. See the table below.



- The image can be covered up by the camera case depending on the angle.
- Do not pan over the specified rotation angle. It might damage the cable leading to a product malfunction.

Methods of adjustment

1. After installing the camera in consideration of the direction to monitor, adjust the Pan angle along the bottom rail.
2. Adjust the horizontal angle so that the image does not appear to be reversed during rotation.
3. Adjust the tilt angle so that it points in the direction to be monitored.

Tilting angle range for each lens module

Lens module name	SLA-2M2400P	SLA-2M2800P	SLA-2M3600P	SLA-2M6000P	SLA-2M1200P	SLA-5M3700P	SLA-5M4600P	SLA-5M7000P
Normal installation	$52^{\circ}\sim 56^{\circ}$	$26^{\circ}\sim 80^{\circ}$	$22^{\circ}\sim 84^{\circ}$	$10^{\circ}\sim 95^{\circ}$	$10^{\circ}\sim 97^{\circ}$	$36^{\circ}\sim 73^{\circ}$	$21^{\circ}\sim 85^{\circ}$	$12^{\circ}\sim 93^{\circ}$
For HallywayView	Not supported	$37^{\circ}\sim 70^{\circ}$	$33^{\circ}\sim 73^{\circ}$	$17^{\circ}\sim 88^{\circ}$	$12^{\circ}\sim 92^{\circ}$	$45^{\circ}\sim 62^{\circ}$	$38^{\circ}\sim 74^{\circ}$	$21^{\circ}\sim 85^{\circ}$

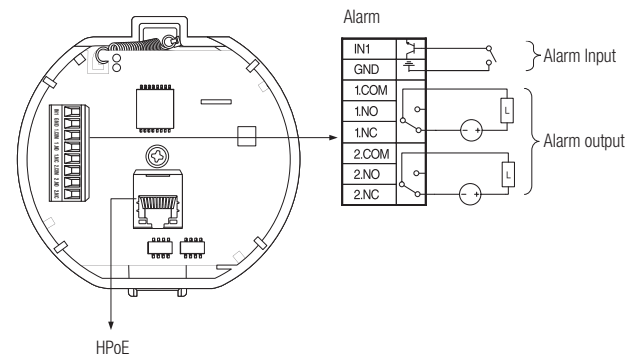


- A partial blockage of view at a corner of the monitor may occur as the result of installation beyond the allowed angle range.

CONNECTING WITH OTHER DEVICE

Camera Wiring Interface Board

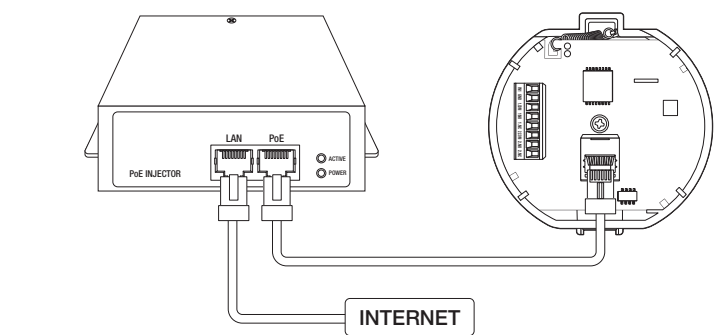
For the camera wiring, please refer to the picture below.



- When the alarm output is connected as Normal Open:
 - the sensor input operates when it is short for point contact type, or at the "LOW" level for active type.
- The maximum capacity of the alarm output terminal is 30V DC/2A, 125V AC/0.5A and 250V AC/0.25A.
- When connecting alarm input and output cables, be sure to connect one cable to each terminal respectively.
- To connect products over the camera's capacity, please use an additional relay device.
- Improper connection of GND with NC/NO port and COM port might cause fire or product damage.

Powering and networking

Connect the PoE device with the PoE terminal of the camera.



! Please use a compliant adaptor appropriate for the device power.

Network Cable Specification

Item	Contents	Remark
Connector	RJ45 (10/100/1000BASE-T)	
Ethernet	10/100/1000BASE-T	To operate with 1000BASE-T, a cable of UTP-6 or higher should be used for the Giga hub.
Cable	UTP Category 6	
Max Distance	100M	DC Resistance ≤ 0.125 Ω/m
HPoE Support	HPoE	

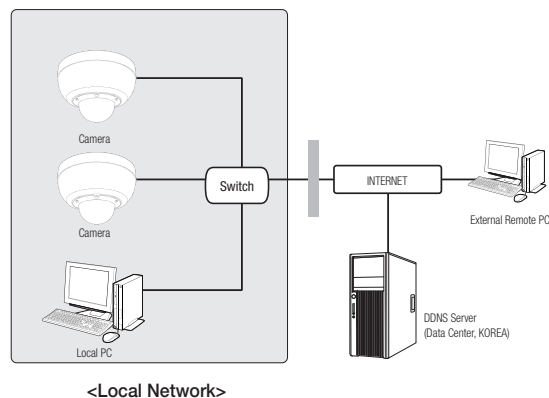
network connection and setup

You can set up the network settings according to your network configurations.

CONNECTING THE CAMERA DIRECTLY TO LOCAL AREA NETWORKING

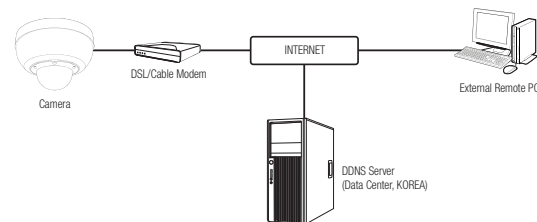
Connecting to the camera from a local PC in the LAN

1. Launch an Internet browser on the local PC.
2. Enter the IP address of the camera in the address bar of the browser.



- A remote PC in an external Internet out of the LAN network may not be able to connect to the camera installed in the intranet if the port-forwarding is not properly set or a firewall is set. In this case, to resolve the problem, contact your network administrator.
- By factory default, the IP address will be assigned from the DHCP server automatically. If there is no DHCP server available, the IP address will be set to 192.168.1.100. To change the IP address, use the Device Manager. For further details on Device Manager use, refer to "Using Device Manager". (Page 21)

CONNECTING THE CAMERA DIRECTLY TO A DHCP BASED DSL/CABLE MODEM



1. Connect the user PC directly with the network camera.
2. Run the Device Manager and change the IP address of the camera so that you can use the web browser on your desktop to connect to the Internet.
3. Use the Internet browser to connect to the web viewer.
4. Move to [Setup] page.
5. Move to [Network] – [DDNS] and configure the DDNS settings.
6. Move to [Basic] – [IP & Port], and set the IP type to [DHCP].
7. Connect the camera, which was removed from your PC, directly to the modem.
8. Restart the camera.



- For information on how to set DDNS, refer to the online help of Web Viewer.
- For information on how to set the IP format, refer to the online help of Web Viewer.

USING DEVICE MANAGER



- Device manager program can be downloaded from <Technical Guides>-<Online Tool> menu at Hanwha Techwin website (<http://www.hanwha-security.com>).
- More instructions of Device Manager can be found at <Help> menu of the main page.

AUTOMATICALLY SEARCHING CAMERA

If a camera is connected to the same network of the PC where device manager is installed, you can find network camera by using search function.

1. Click <Search> at the main page of device manager.
2. Check the camera from the list.
 - Check MAC address at the sticker attached to the camera.

CONFIGURING IP ADDRESS

If you want to change camera network setting, <Login OK> sign must be displayed at <Status>. Click <Authentication> at the main page to log in.

Configuring Static IP

Manually insert and configure IP address & port information.

1. Click the camera from the list that you want the change the IP setting.
2. Click <IP Assign> at the main page of device manager.
3. Select <Assign the following IP address>.
 - IP information of the camera will be displayed as previously set.
4. Fill in IP & Port related categories.

If not using a Broadband Router

For setting <IP Address>, <Subnet Mask>, and <Gateway>, contact your network administrator.

- HTTP Port : Used to access the camera using the Internet browser, defaulted to 80.
- RTSP Port : A port that controls real-time streaming. The initial value is 554.

If using a Broadband Router

- IP Address : Enter an address falling in the IP range provided by the Broadband Router.
ex) 192.168.1.2~254, 192.168.0.2~254, 192.168.XXX.2~254
- Subnet Mask : The <Subnet Mask> of the Broadband Router will be the <Subnet Mask> of the camera.
- Gateway : The <Local IP Address> of the Broadband Router will be the <Gateway> of the camera.



- The settings may differ depending on the connected Broadband Router model.
For more information, refer to the user manual of the applicable router.
- For more information about port forwarding of the broadband router, refer to "Port Range Forward (Port Mapping) Setup". (Page 23)

If the Broadband Router has more than one camera connected

Configure the IP related settings and the Port related settings distinctly with each other.

ex)

Category		Camera #1	Camera #2
IP related settings	IP Address	192.168.1.100	192.168.1.101
	Subnet Mask	255.255.255.0	255.255.255.0
	Gateway	192.168.1.1	192.168.1.1
Port related settings	HTTP Port	8080	8081
	RTSP Port	554	555



- If the <HTTP Port> is set other than 80, you must provide the <Port> number in the address bar of the Internet browser before you can access the camera.
ex) <http://IP address : HTTP Port>
<http://192.168.1.100:8080>

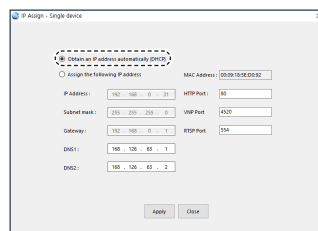
5. Click [Apply] Button.
6. If the success message is displayed, click [OK].

Configuring Dynamic IP

Receive IP address from DHCP

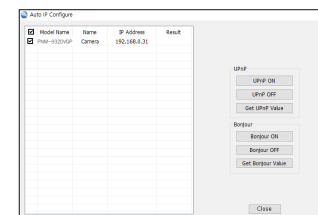
- Example of the Dynamic IP environment
 - If a Broadband Router, with cameras connected, is assigned an IP address by the DHCP server
 - If connecting the camera directly to modem using the DHCP protocols
 - If IPs are assigned by the internal DHCP server via the LAN

1. Click the camera from the list that you want to change the IP setting.
2. Click **<IP Assign>** at the main page of device manager.
3. Select **<Obtain an IP address automatically (DHCP)>**.
4. Click **[Apply]** button.
5. If the success message is displayed, click **[OK]**.



AUTOMATICALLY CONFIGURING IP

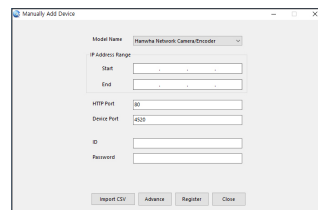
1. Click the camera from the list that you want to automatically configure the IP.
2. Click **<+>** at the main page of device manager.
 - Equipment Setting menu appears.
3. At the menu, click **<Auto IP Configure>**.
4. Click **[Close]** button.



MANUALLY REGISTERING CAMERA

If the camera cannot be found using search function, the camera can be registered remotely by manually inserting IP information, if the camera is connected to external network.

1. Click **<Add Devices>** - **<Manually Add Device>** at the main page of device manager.
2. Insert the range of IP address that you search.
3. Select the **<Model Name>** of the camera that you register, and insert HTTP port, ID, and password.
4. Click **[Register]** button.
5. Check if camera is registered.
 - Check MAC address at the sticker attached to the camera.

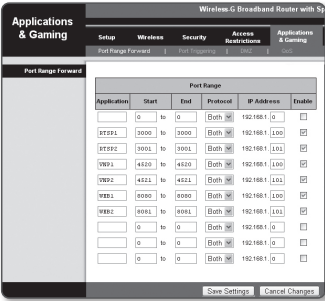


PORT RANGE FORWARD (PORT MAPPING) SETUP

If you have installed a Broadband Router with a camera connected, you must set the port range forwarding on the Broadband Router so that a remote PC can access the camera in it.

Manual Port Range Forwarding

1. From the Setup menu of the Broadband Router, select <Applications & Gaming> - <Port Range Forward>. For setting the port range forward for a third-party Broadband Router, refer to the user guide of that Broadband Router.
2. Select <TCP> and <UDP Port> for each connected camera to the Broadband Router.
The number of each port to be configured to the IP router should be set according to the port number designated in <Setup> - <Basic> - <IP & Port> on the camera web viewer.
3. When done, click [Save Settings].
Your settings will be saved.

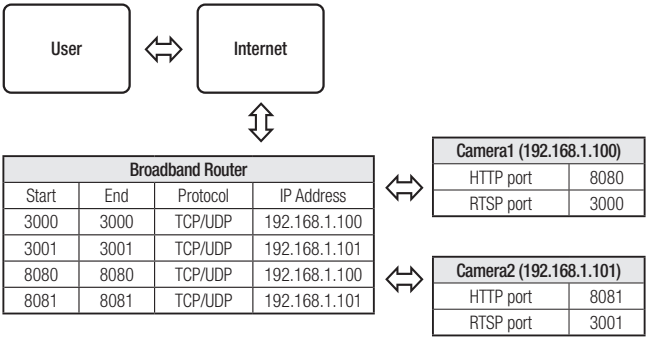


- Port forwarding setting is an example of setting CISCO IP router.
- The settings may differ depending on the connected Broadband Router model.
For more information, refer to the user manual of the applicable router.

Setting up Port Range Forward for several network cameras

- You can set a rule of Port Forwarding on the Broadband Router device through its configuration web page.
- A user can change each port using the camera setting screen.

When Camera1 and Camera2 are connected to a router :



- Port forwarding can be done without additional router setup if the router supports the UPnP (Universal Plug and Play) function.
After connecting the network camera, select the checkbox from the menu <Quick connect> in <Wisenet DDNS> in "Settings -> Network -> DDNS".

CONNECTING TO THE CAMERA FROM A SHARED LOCAL PC

1. Run device manager.
It will scan for connected cameras and display them as a list.
2. Double-click a camera to access.
The Internet browser starts and connects to the camera.



- Access to the camera can also be gained by typing the camera's IP address in the address bar of the Internet browser.

CONNECTING TO THE CAMERA FROM A REMOTE PC VIA THE INTERNET

On a remote computer that is not in the Broadband Router's network cluster is not allowed, users can access cameras within a Broadband Router's network by using the camera's DDNS URL.

1. Before you can access a camera in the Broadband Router network, you should have set the port range forward for the Broadband Router.
2. From the remote PC, launch the Internet browser and type the DDNS URL address of the camera, or the IP address of the Broadband Router in the address bar.
ex) <http://ddns.hanwha-security.com/ID>

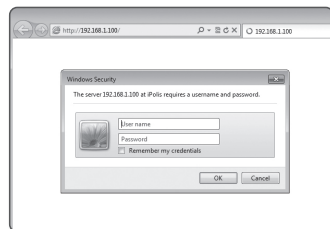


- To use Wisenet DDNS, sign up at the Wisenet DDNS homepage (<http://ddns.hanwha-security.com>) and register the product at **[My DDNS]>[Register Product]**.

CONNECTING TO THE CAMERA

Normally, you would

1. Launch the Internet browser.
2. Type the IP address of the camera in the address bar.
ex) • IP address (IPv4) : 192.168.1.100 → http://192.168.1.100
- the Login dialog should appear.
• IP address (IPv6) : 2001:230:abcd:ffff:0000:0000:ffff:1111
→ http://[2001:230:abcd:ffff:0000:0000:ffff:1111] - the Login dialog should appear.



If the HTTP port is other than 80

1. Launch the Internet browser.
2. Type the IP address and HTTP port number of the camera in the address bar.
ex) IP address : 192.168.1.100:HTTP Port number(8080)
→ http://192.168.1.100:8080 - the Login dialog should appear.

Using URL

1. Launch the Internet browser.
2. Type the DDNS URL of the camera in the address bar.
ex) URL address : http://ddns.hanwha-security.com/ID
- the Login dialog should appear.



- Network connection is disabled in the LAN only environment.

Connecting via UPnP

1. Run the client or operating system in support of the UPnP protocol.
2. Click the camera name for search.
In the Windows operating system, click the camera name searched from the network menu.
- The login window is displayed.

Connecting via Bonjour

1. Run the client or operating system in support of the Bonjour protocol.
2. Click the camera name for search.
In the Mac operating system, click the camera name searched from the Bonjour tab of Safari.
- The login window is displayed.

To check the DDNS address

If the camera is connected directly to a DHCP-based cable modem or DSL modem, the IP address will change each time it tries to connect to the ISP (the company you subscribed to).
If this is the case, you will not be informed of the IP address changed by DDNS.

Once you register a dynamic IP-based device with the DDNS server, you can easily check the changed IP when you try to access the device.

To register your device to the <DDNS> server, visit <http://ddns.hanwha-security.com> and register your device first, and then set the Web Viewer's <Network> - <DDNS> to <Wisenet DDNS>, as well as providing <Product ID> that had been used for DDNS registration.

PASSWORD SETTING

When you access the product for the first time, you must register the login password.

When the “**Password change**” window appears, enter the new password.



- For a new password with 8 to 9 digits, you must use at least 3 of the following: uppercase/lowercase letters, numbers and special characters. For a password with 10 to 15 digits, you must use at least 2 types of those mentioned.
 - Special characters that are allowed: ~!@#%&^*()_+=|[]{}?/
- For higher security, you are not recommended to repeat the same characters or consecutive keyboard inputs for your passwords.
- If you lost your password, you can press the **[RESET]** button to initialize the product. So, don't lose your password by using a memo pad or memorizing it.

Administrator password change

New password

Confirm new password

. If the password is 8 to 9 letters long, then it should be a combination of at least three types: upper/lower case alphabets, numbers and special characters.
 . If the password is 10 to 15 letters long, then it should be a combination of at least two types: upper/lower case alphabets, numbers and special characters.
 . User name should be different from password.
 . The following special characters are available for use: ~!@#%&^*()_+=|[]{}?/
 . Don't use 4 or more characters consecutive together. (examples: 1234, abcd)
 . Don't use 4 or more characters repeated. (examples: 1111, aaaa)

LOGIN

Whenever you access the camera, the login window appears.

Enter the User ID and password to access the camera.

- Enter “**admin**” in the <User name> input box.
The administrator ID, “**admin**”, is fixed and can not be changed.

- Enter the password in the <Password> input field.

- Click **[OK]**.

If you have logged in successfully, you will the Live Viewer screen.



- When you access the camera web viewer, pay special attention to the security by checking whether the image data is encrypted.



- If you check the “**Remember my credentials**” option when your input is done, in future you will be logged in automatically without being prompted to enter the login information.
- You will experience the best video quality if the screen size is 100%. Reducing the ratio may cut the image on the borders.

Windows Security

The server 192.168.1.100 at iPolis requires a username and password.

User name

Password

☐ Remember my credentials

OK Cancel

CAMERA WEB VIEWER SETUP

- Click the **[Setup (⚙)]** icon.
- The Settings window appears.
- You can configure settings for the camera's basic information, video, audio, network, event, analysis, and system over the network.
- Click **<Help (?)>** to view detailed descriptions of each function.

TROUBLESHOOTING

PROBLEM	SOLUTION
No video is displayed when accessing the plug-in free webviewer on Safari via HTTPS.	- On the authentication popup window prompted when initially accessing https, click "View Authentication Certificate" and select the "Always trust when connecting to the designated webviewer IP" check box. - If the webviewer continues failing to display a video after you select "Next" on the message window below, press the command key + Q to exit the Safari browser, access again and follow the procedures stated above.
I can't access the camera from a web browser.	- Check to make sure that the camera's Network settings are appropriate. - Check to make sure that all network cables have been connected properly. - If connected using DHCP, verify that the camera is able to acquire dynamic IP addresses without any problem. - If the camera is connected to a Broadband Router, verify that port forwarding is properly configured.
Viewer got disconnected during monitoring.	- Connected Viewers become disconnected upon any change to camera or network configurations. - Check all network connections.
The camera connected to the network is not detected in the Device Manager program.	Turn off the firewall settings on your PC and then search the camera again.
Images overlap.	Check whether two or more cameras are set to a single multicast address instead of different addresses. If a single address is used for multiple cameras, the images may overlap.
No image appears.	- If the transmission method is set to multicast, check whether there is a router that supports multicast in the LAN the camera is connected to. - Check whether the lens module is operating normally.

PROBLEM	SOLUTION
<Motion detection> of <Analytics> is set to <Enable>, but no notification e-mail reaches me even when an analysis event had occurred.	- Verify the settings in the following sequence: - Check <Data & Time> settings. - The <Motion detection> should be set to <Enable>. - Check if the <E-mail> option of <Event setup> menu is checked to use.
No signal is found at the Alarm Output port even when an intelligent video analysis event is generated.	Check alarm output port settings.
Cannot record into the Micro SD memory card.	Check if the memory card is defective.
Micro SD memory card is inserted but the camera does not operate properly.	- Check if the memory card is inserted in the proper direction. Operation of memory card that is formatted by other devices is not guaranteed with this camera unit - Format the memory card again in <Setup> → <Event> → <Storage> menu.

OPEN SOURCE ANNOUNCEMENT

GPL/LGPL software license

The software included in this product contains copyrighted software that is licensed under the GPL/LGPL. You may obtain the complete Corresponding Source code from us for a period of three years after our last shipment of this product by sending email to help.cctv@hanwha.com

If you want to obtain the complete Corresponding Source code in the physical medium such as CD-ROM, the cost of physically performing source distribution might be charged.

GPL SW

Component Name	License	URL
Base Kernel	GPL 2.0	
Busybox	GPL 2.0	http://www.busybox.net/downloads/snapshots
iproute2-4.3.0	GPL 2.0	
iptables-1.4.21	GPL 2.0	http://ftp.netfilter.org/pub/iptables
ethtool-4.2	GPL 2.0	
mtdd-1.5.2	GPL 2.0	ftp://ftp.infradead.org/pub/mtdd-utils
mi-diag-2.11	GPL 2.0	
rp-pppoe-3.11	GPL 2.0	http://www.roaringpenguin.com/pppoe/
wpa_supplicant-2.5	GPL 2.0	
bash-4.3.30	GPL 3.0	
zeroconf	GPL 2.0	

LGPL SW

Component Name	License	URL
glibc	LGPL 2.0	
inetutils	LGPL 3.0	
neon-0.29.6	LGPL 2.0	http://www.webdav.org/neon/

GNU GENERAL PUBLIC LICENSE

Version 2, June 1991

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 1. to perform any and all acts set forth in the Article 4.3 above.
 2. to develop and manufacture the Embedded Product containing the Binary Code, and, whether with or without payment, provide the End User with the same and make the Binary Code available to the End User on the Embedded Product.
5. The Source Code User and the System Developer shall be obligated to give a notice that the Source Code is used, in such a way as separately specified by T-Engine Forum, when they use the Source Code or the Binary Code, or make the Binary Code available for the End User on the Embedded Product.

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1. Any of A- members of T-Engine Forum may become the Distributor of Modification by obtaining the approval of T-Engine Forum through the registration procedure as prescribed by the Forum provided that only the department of the A- member which has taken the registration procedure may distribute the Modified Source Code in such a way as provided for in this Article as long as it holds the Amembership.
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Article 6. Distribution and Registration of the Ported Source Code

1. The Source Code User and the System Developer may, whether with or without charge, distribute to any third party only the following parts of the Ported

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1. The Hardware-dependent Part and/or Compiler-dependent Part; provided that the Source Code User and the System Developer shall inform T-Engine Forum of, and T-Engine Forum may publish, a method for distributing said Part(s) to third parties.
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2. Any member of T-Engine Forum may request T-Engine Forum to register and distribute, as an original source code for T-Kernel, the Ported Source Code on the T-Engine Hardware or the Similar Hardware to T-Engine Hardware.
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 1. The member shall confirm that the object hardware is the T-Engine Hardware or the Similar Hardware to T-Engine Hardware.
 2. The member shall provide T-Engine Forum with a complete set of operational environment for the object hardware and T-Kernel free of charge when requesting the distribution.
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5. The provision set forth in Article 3 shall apply to the Ported Source Code registered in accordance with this Article.

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Julian Seward, jseward@bzip.org

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Jean-loup Gailly Mark Adler

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The data format used by the zlib library is described by RFCs (Request for Comments) 1950 to 1952 in the files <http://www.ietf.org/rfc/rfc1950.txt> (zlib format), [rfc1951.txt](http://www.ietf.org/rfc/rfc1951.txt) (deflate format) and [rfc1952.txt](http://www.ietf.org/rfc/rfc1952.txt) (gzip format).



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