

SmartViewer Release Notes

SmartViewer v4.9.13 Release (2022-04-20)

- [Bug] Fixed the problem specific devices image didn't display
- [VOC] Fixed the problem that video flickering when changing profile live/recording
- [VOC] Fixed the problem that Japanese character compatibility

SmartViewer v4.9.12 Release (2021-04-16)

- [Bug] Fixed the dewarping problem that fisheye camera via NVR

SmartViewer v4.9.11 Release (2021-03-15)

NEW FEATURES

- [Performance] Support NVidia VGA Hardware video acceleration

BUG FIXES

- [VOC] Fixed the problem that Japanese character compatibility
- [VOC] Fixed the problem that Multi-directional camera SD card playback compatibility
- [VOC] Fixed the problem that Fish-eye camera PTZ control compatibility
- [VOC] Fixed the problem that Installation error under the Windows 10 20H2 Update

SmartViewer v4.9.10 Release (2020-09-14)

NEW FEATURES

- [Device] Displays Mask detection event (AI Camera)

BUG FIXES

- [VOC] Fixed the problem that SPC-2000 Joystick PTZ control on dual monitor system

SmartViewer v4.9.9 Release (2020-06-29)

BUG FIXES

- [VOC] Fixed the problem that SRN-472S NVR is not registered manually

SmartViewer v4.9.8 Release (2020-04-06)

NEW FEATURES

- [New Models] Compatible with QNF-8010

SmartViewer v4.9.7 Hotfix Release (2019-03-04)

BUG FIXES

- [VOC] Fixed the problem that backup can't be played

SmartViewer v4.9.7 Release (2018-09-10)

NEW FEATURES

- [New Models] New Encoder

BUG FIXES

- [VOC] Fixed dewarping issue
- [VOC] Fixed search issue
- [VOC] Fixed a problem with restoring configuration files
- [VOC] Fixed bug issue in Backup viewer

SmartViewer v4.9.6 Release (2018-03-15)

NEW FEATURES

- [New Models] Compatible with thermal cameras
- [Setup] Added Restrict password reset setting to user page of setup

IMPROVEMENTS

- [Favorite] Changed the maximum number of the favorite from 10 to 30

SmartViewer v4.9.5 Release (2017-11-16)

BUG FIXES

- [VOC] Fixed an issue that SmartViewer does not displayed text after the Windows Update.

(Win7 : KB4041681, Win8 : KB4041693, Win10 : KB4041676, KB4041691)

SmartViewer v4.9.4 Release (2017-10-18)

NEW FEATURES

- [New Models] Compatible with XNF-8010

IMPROVEMENTS

- TLS 1.2 supported

BUG FIXES

- [VOC] Fixed an issue where SmartViewer does not properly operate under European version of the

Windows 10 Creator Update

- [VOC] Fixed an issue where a device that failed ping test did not auto-register.
- [VOC] Fixed an issue that the maximized sub monitors screen if cut off when the sub monitors resolution is larger than the main monitors resolution.

SmartViewer v4.9.3 Release (2017-06-16)

NEW FEATURES

- [New Models] Compatible with multi-directional models (PNM-9080 VQ, PNM-9081 VQ)
- [Device] Displays DVR RAID events (The first model is HRD-443)
- [Device] Client de-warp feature available in PNF models 12M mode resolutions (only 4000x3000 and 2994x2908)
- [UI/UX] Displays the special profile (crop, de-warp, fisheye) information in the profile list of the context menu

IMPROVEMENTS

- [VOC] AVI backup files can be played H.265 in Windows media player
- [VOC] The default profile set in the camera is loaded as the viewers default profile only when connecting for the first time. The viewer can have independent default profile from the camera settings.
- [Device] Fog, defocus, face detection, audio detection, alarm in/out events are now displayed as event start time and event end time.
- [UI/UX] Improved usability by adding hotkey to device registration tab. Multiple selection of devices are available by utilizing Ctrl and Shift keys.
- [UI/UX] Improved usability by asking users for the confirmation to add devices if the ping test fails during device registration.

BUG FIXES

- [VOC] Fixed an issue that could cause favorites list to disappear

KNOWN ISSUES

Some users have reported that SmartViewer will not properly operate under European version of the Windows 10 Creator Update