

Wisenet Retail Insight

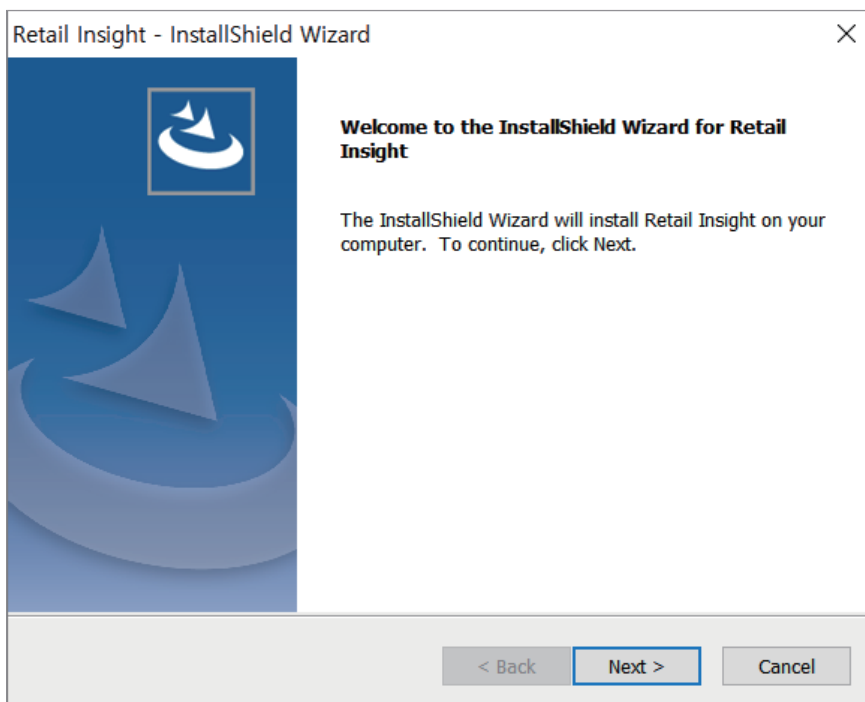
Quick Guide

VER 2.0

Installing Retail Insight

Wisnet Retail Insight program can be downloaded from Hanwha Techwin's website (<http://www.hanwha-security.com>).

1. Run **RetailInsight_v2.00.0.exe**.
2. Start the installation by clicking on **Next**.



3. After installation is complete, click on the **Finish** button.
 - The installer will close, and you will be able to see shortcut icons for **Retail Insight** and **License Manager** on the desktop.



Note

If the License Manager has been installed already, only Retail Insight will be installed.

Running Retail Insight

Activating a Retail Insight license

Retail Insight issues licenses based on the number of the channels (cameras).

The free license is applied automatically when installing for the first time, and you can use 128 channels free of charge for 45 days.

Each license comes with 1/4/8/16/32/64/128 channels.



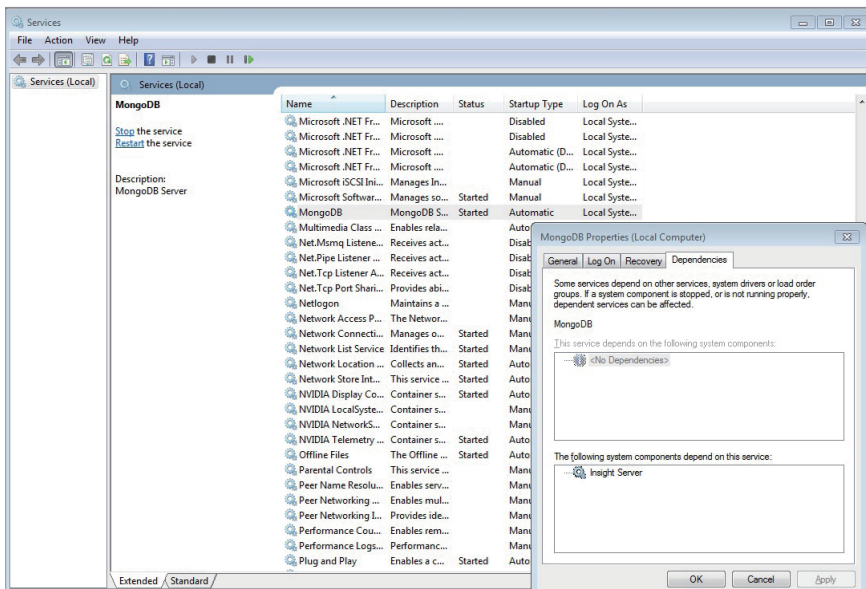
Note

- Consult a Hanwha Techwin sales agent to purchase a license.
- For instructions on how to activate your license, please refer to Retail Insight Server's Help (?).

Checking service status

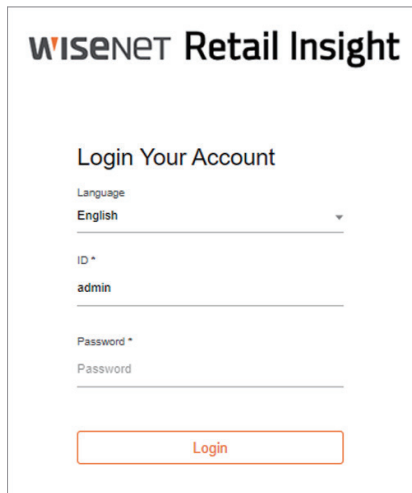
You can check the Retail Insight Server on Windows **Services**.

Insight Server Service is a dependent service of MongoDB, so MongoDB must be running first.



Logging in/Logging out

1. Double click on the **Retail Insight** shortcut icon on the desktop.



- You can also access the Retail Insight webpage by entering ([http://\(Insight Server IP\):3434](http://(Insight Server IP):3434)) in the address bar of the Google Chrome browser.



Note

Retail Insight only supports the Google Chrome browser.

2. Enter a language, ID, and password, and click on the **Login** button.
 - Language : The language to be displayed on the webpage.
 - ID : admin
 - Password : The password entered during installation
3. Click on the ⓘ at the top right corner of the screen to log out.
Click on the **OK** button in the logout dialog box to log out.

Getting help

Click on ⓘ at the top right corner of the screen to view the Retail Insight Server user manual.

For more details about Retail Insight Server, please refer to the User Manual.



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